

EAST COAST NEWS

• East Coast-Fengshan Town Council • Block 206 Bedok North Street 1 #01-353 Singapore 460206 • Tel: 6444 9549 Fax: 6444 0775 • www.ectc.org.sg



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Our Facebook Page



Spot the Difference?

Can you spot 5 differences between these photos? Simply circle your answers and stand to **Win A \$10 Shopping Voucher!**



RULES & REGULATIONS

- Fill in your personal details, cut out the quiz and mail it to:
Quiz for Issue #113, East Coast-Fengshan Town Council, Block 206 Bedok North Street 1, #01-353, Singapore 460206
- Closing date is 15 Dec 2017.
- Only residents of East Coast GRC and Fengshan SMC are eligible to participate.

Name: _____ NRIC: _____

Address: _____

Postal Code: _____ Contact No.: _____

Email: _____ Division: _____

Answers for last issue

Did you manage to find the answers?



Qn 1:

Name one of the facilities available now at Heartbeat @ Bedok.

ANS: Community Club, Swimming Pool, Polyclinic etc.

Qn 2:

This year, we celebrate Singapore's

ANS: 52nd birthday.
(fill in the blank)

It is not illegal to feed stray cats, but it is illegal to litter. Please feed responsibly and

ANS: clean up after feeding.
(fill in the blank) (fill in the blank)

Qn 4:

What is East Coast-Fengshan Town Council hotline number?

ANS: 6444 9549



CONGRATULATIONS TO WINNERS OF QUIZ #112

S/N	Name	NRIC
1	Winnie Tee	SXXX1791I
2	Kwok Yin Fun	SXXX4219F
3	Lucy Wong	SXXX1820E
4	Nasir Bin Abas	SXXX2394I
5	Mahindar Kaur	SXXX2194E
6	Lim Ah Poh	SXXX1404E
7	Siti Rabeah Othman	SXXX1138C
8	Ho Yoeng Kian	SXXX0800G
9	Gwyneth Fong	TXXX0425C
10	Premchand Odhrani	SXXX3300A

QUOTE OF THE DAY

“The difference between winning and losing is most often not quitting.” - Walt Disney



Deepavali Celebrations

Deepavali, also known as Diwali or the Festival of Lights, is celebrated every year in autumn on the brightest full moon night. This year, the Deepavali festival was celebrated in the month of October with parties held in various parts of our town. As tradition, diwali lamps were lit as Members of Parliament and residents were entertained with good food, stage performances and lucky draws! Can you spot yourself in the photos?



Heartland E-Waste Recycling Programme

Details of Collection Drives



Help your Neighbours: Recycle E-Waste to Donate Light Bulbs

For the E-waste collected, Panasonic will donate up to 4,000 energy-efficient light bulbs to less privileged families in the South East District.

For years, incandescent light bulbs (the type which has a filament that heats up and generates light) have been the most commonly used. With consumers becoming increasingly conscious of energy conservation at home, many have switched to fluorescent or LED lightings which saves energy and has a longer lifespan. Both the compact fluorescent lamps and LED bulbs can achieve up to 80% energy savings as compared to conventional incandescent light bulbs.

Collection Date & Time	Location
2 Dec 2017 9.30am – 1.30pm	Changi Simei CC, Kampong Chai Chee CC, Sennett Avenue Playground
6 Jan 2018 9.30am – 1.30pm	Changi Simei CC, Kampong Chai Chee CC, Lucky Gardens Playground, Siglap East RC
3 Dec 2017 and 7 Jan 2018 8.30am – 10am	Fengshan Crystal RC
10 Dec 2017 and 14 Jan 2018 10am – 12pm	Fengshan Topaz RC
28 Jan 2018 9.30am – 1.30pm	Bedok Ixora RC
3 Feb 2018 9.30am – 1.30pm	Changi Simei CC, Eastwood Ria NC – Bedok Ria Crescent Playground, Fengshan CC, Kampong Chai Chee CC, Sennett Avenue Playground

Collection Methods

Type of Waste	Collection Method (December 2017 - February 2018)
Portable e-waste (TV, laptops, small ovens, irons etc)	Bring your e-waste to collection drives at participating locations *We do not take in washing machines and refrigerators at the collection drives.
Bulky e-waste (refrigerators, washing machines)	HDB residents can call East Coast-Fengshan Town Council for removal service 3 working days in advance . Main Office: 6444 9549 Mon-Fri: 8:00am – 5:00pm

- The Town Council offers a free disposal service for up to 3 bulky items per household monthly
- Additional items will be charged accordingly
- This service excludes dismantling/removal of built-in items

Find out more at https://cdc.org.sg/SouthEast/Events/Upcoming_Events

For enquiries, please contact
Chelsy_Tan@pa.gov.sg/6319 8749

Initiated by:



In partnership with:



Supported by:





Celebrating Mid-Autumn

It's the Mid-Autumn Festival again, the 15th day of the eight month on the lunar calendar (which falls on 4 Oct this year) when the moon is full. The traditional way to celebrate this festival is by indulging in mooncakes. In East Coast GRC, we celebrate this festival with a wide array of activities spread across our town. Activities such as tea appreciation, mooncake making classes to stage performances were enjoyed by all. It was so heartwarming to see families bonding - parents, grandparents and young ones as we keep this tradition alive.

Fengshan Community Garden Trail

On 1 Oct 2017, more than 150 residents led by Member of Parliament Ms Cheryl Chan, joined the Fengshan Community Garden Trail where they enjoyed and appreciated the plants found in the community gardens. Over the years, the Community in Bloom (CIB) programme has worked with Town Councils, Residents' Committees (RC) and Neighbourhoods Committees (NC) to set up community gardens where residents can enjoy gardening, as well as bond with their neighbours. Today, Fengshan constituency is home to eight community gardens where ornamental and fruit-bearing plants are common features. These community gardens also incorporate environmental-friendly initiatives where upcycling of materials is often used to enhance the gardens. Come see the community gardens for yourself by embarking on the Fengshan Community Garden Trail.

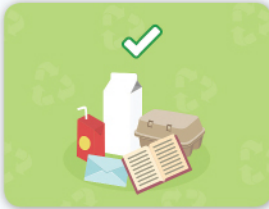


What can be recycled?

Get started by setting up a recycling corner at home which can be a recycling bin or even a hook for hanging your recycling bag - whichever works best for you!

Don't forget to empty unwanted containers and rinse them if necessary before setting them aside for recycling. When the recycling bin or bag is full, simply deposit the contents into the nearest blue recycling bin. All HDB blocks and private landed properties are provided with a recycling bin each. Not sure about what can be recycled? Check out the list below!

PAPER



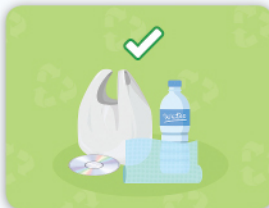
Can Be Recycled: Books, Brochures, Calendars, Cardboard box packaging, Carton boxes, Drink cartons (e.g. milk, juice, drink packet), Egg trays, Envelopes, Flyers, Gift wrapping paper, Greeting cards, Magazines, Name cards, Newspapers, Paper bags, Paper packaging (e.g. printed paper box), Paper receipts, Paper towel tubes and toilet roll tubes, Printed paper, Red packets, Telephone directories, Tissue boxes, Writing paper



Cannot Be Recycled: Used disposable paper cups and plates, Paper towels, Waxed paper for wrapping food, Paper contaminated with food, Tissue paper, Toilet paper

Note: Containers should be emptied, please rinse if necessary and flatten if possible.

PLASTIC



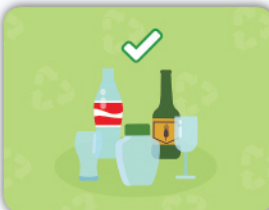
Can Be Recycled: Beverage bottles, Bread packaging wrapper, CDs and CD casings, Clothes hangers, Detergent bottles, Magazine wrappers, Plastic bags, Plastic bottles/containers (e.g. shampoo, body-wash, detergent), trays and food containers (non-polystyrene)



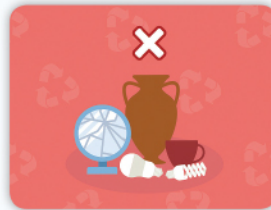
Cannot Be Recycled: Blister packs, All disposable cutlery contaminated with food waste, Disposable food containers made of styrofoam or biodegradable plastics, Cassettes and video tapes, Straws and plastic film packaging contaminated with food waste

Note: Containers should be emptied and free from contaminants such as food waste, please rinse if necessary.

GLASS



Can Be Recycled: Beverage bottles (e.g. carbonated drink, beer, wine), Cosmetic bottles, Glass cups and plates, Jam and spread bottles, Medicine and supplement bottles, Sauce and condiment bottles



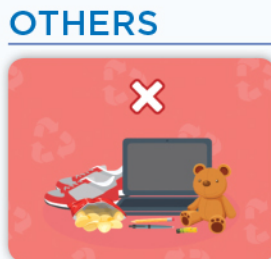
Cannot Be Recycled: Ceramics, Light bulbs (use lamp recycling bins instead), Mirrors, Window glass

Note: Containers should be emptied, please rinse if necessary.

METAL



Can Be Recycled: Aerosol cans, Aluminum trays and foil, Biscuit, milk and food tins, Bottle caps, Drink cans, Food cans, Paint cans



Can Be Recycled: Old clothes (in good and wearable condition; recommend donating to charities for reuse), Electrical and electronic items (recommend recycling through the voluntary e-waste recycling programmes)

Note: Items should be empty, dry and clean.

Cannot Be Recycled: Handbags, Diapers and sanitary pads, Food waste, Furniture (donate them if they are in good condition), Household batteries, Leftover medicine, Pens (drop them in the "Save That Pen" recycling bins instead) and pencils, Plants and horticultural waste (private landed properties are provided with additional collection of garden waste for recycling), Shoes, Soft toys, Spectacles, Wood items including disposable chopsticks



Plastics

7%



Half-full or half-empty?
Not even close.



2016
Waste and
Recycling
Statistics

Generated: **822,200 tonnes**

Recycled: **59,500 tonnes**

Incinerated: **762,700 tonnes**

*Based on Singapore National Environment Agency Waste and Recycling Statistics for 2016.



HOH LAW CORPORATION 何进才律师馆

Notaries Public 公证人 . Commissioners for Oaths 宣誓官

Bedok Central Office 勿洛市中心分行:
Block 209 New Upper Changi Road #04-631 Singapore 460209
(above Sheng Siong Supermarket 昇菘超市楼上)
+65 6244 5755

Your Friendly Neighbourhood Lawyers
您友善的邻里律师

Head Office 总行:
60 Paya Lebar Road #04-42 Paya Lebar Square Singapore 409051

www.hoh.com.sg

Keep our Homes, Rats Free

We often see rats roaming around in our estate. Here are some common species you might have seen.



NORWAY RATS

They tend to inhabit the lower levels of buildings. They burrow in gardens, fields, beneath building foundations and in rubbish dumps. Most common species found in food centres and markets.



HOUSE MICE

They prefer to nest in dark secluded areas where nesting materials such as paper, cardboard are readily available. They can be found in houses and food stores, building its nest in walls, stored goods, furniture and cabinets.



ROOF RATS

They are superb climbers that tend to nest above ground. In the wild, roof rats inhabit shrubs, trees and dense vegetation. In domestic environments, they seek out secure, elevated places such as enclosed spaces of ceilings and cabinets.



HOUSE SHREWS

They are usually found in or near houses in agricultural areas, disturbed areas, natural forests and urban areas. This animal is often mistaken for a rat. It prefers eating insects such as cockroaches and crickets.

Ways on how to prevent rat infestation

■ Deny rats entry.

- Check and seal potential rat entry points by using wire mesh, metal guards, etc.
- Ensure that floor traps, gullies and downpipes are properly covered with grating.
- Seal any holes, crevices and openings in the ceiling, walls, ground or floors.

■ Deny food.

- Store goods/ food in proper/ covered rat-proof containers (e.g. metal or glass containers) or properly sealed packaging.
- Proper refuse management e.g. deposit waste in proper containers and not leaving waste overnight.
- Maintain cleanliness as a daily routine (e.g. clean up food/ refuse spillage immediately).
- Ensure food waste and refuse are properly bagged and disposed of into rat-proof bins.



Improper food storage



Refuse spillage

HELPING YOU WITH YOUR CARE DECISIONS

The Agency for Integrated Care (AIC) has a range of financial assistance and services to support caregivers and their seniors in living and ageing well.

FINANCIAL ASSISTANCE

SENIORS

If you are looking for some help with your health costs, or need special help to get around.



One example:
SENIORS' MOBILITY AND ENABLING FUND (SMF)
Helping the elderly stay mobile and independent in the community



CAREGIVERS

You will need the right skills and training, if you are taking care of a senior, especially if he or she has special health needs.



One example:
CAREGIVERS TRAINING GRANT (CTG)
Tap on \$200 to offset training courses on caregiving skills



FOREIGN DOMESTIC WORKERS

Some families may need to hire additional help at home to take care of their seniors. They can tap on these subsidies and funds to help with the cost.



One example:
FOREIGN DOMESTIC WORKER (FDW) GRANT
\$120 a month for families needing an extra pair of hands to care for loved ones



CARE SERVICES

1. HOME CARE

Care services for frail or homebound clients.



2. DAY CARE

Care services at centres for clients during the day.



3. STAY-IN CARE

Residential care for clients with complex needs.



4. INTEGRATED HOME AND DAY CARE (IHDC) PACKAGE

A bundle of services tailored to the needs of the senior.



5. MENTAL HEALTH SUPPORT

Services and programmes that support and help those with mental health conditions, as well as those caring for them.



6. CAREGIVER SUPPORT

Services, such as respite care, which give caregivers a break from their care duties.



For more information, please visit www.silverpages.sg or call **1800-650-6060**.

*Schemes and services are subject to eligibility and other criteria.



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National Day Rally 2017

In this year's National Day Rally, 3 issues were highlighted with the focus on improving pre-school education, fighting diabetes and making Singapore a Smart Nation.

“These are things we must work on now to build our future,” said PM Lee on Sunday (Aug 20). “So that Singaporeans can start right, stay healthy and live smart at every age.”

Rally Highlights

1. Pre-school Education

- **40,000 NEW PLACES** will be created in the next five years
- **EARLY YEAR CENTRES*** for children aged two months to four years
*Early year centres will be located in new HDB developments and will partner nearby kindergartens run by Ministry of Education (MOE)
- **BETTER QUALITY** pre-school education
 - A new centralised training institute called the National Institute of Early Childhood Development will be set up to raise the standard of pre-school teachers
 - Annual spending on pre-schools will be doubled and there will be more MOE-run kindergartens in the next five years, up from the current 15



2. War against Diabetes

- **\$5 HEALTH CHECK-UPS** for Singaporeans above 40 to manage the risk of diabetes
 - 1 in 9 Singaporeans have diabetes
 - 3 in 10 Singaporeans over 60 years old have diabetes
 - An average of 1,200 diabetics have to undergo amputation every year, making it among the highest in the world
- **LESS SUGAR IS MORE**
 - All soft drink producers in Singapore will reduce their sugar in all their drinks sold here
 - Choose plain water over sweet drinks
- **WATCH YOUR DIET** and be disciplined
 - Switch white rice with brown or mixed grain rice
- **EXERCISE MORE OFTEN**
 - Incorporate short walks into daily routine – target 10,000 steps a day
 - Walk instead of taking the feeder bus; Get off the train one stop earlier and walk the rest of the way home; Climb the stairs instead of taking the lift



3. Push towards a Smart Nation

- **HELLO PARKING.SG**, goodbye parking coupons
 - Parking.sg is a mobile app that allow users to pay only the duration they park. Alerts will be sent to users when the parking session is about to end and users can extend the session remotely
- **NEVER TOO OLD** for technology
 - Seniors should embrace technology to improve their lives. Seniors can sign up for the ‘Seniors for Smart Nation’ programme launched by the People’s Association, available in over 40 Community Club. Check if your CC offer such programs today and register your interest as we look forward to a smart nation!



MY NEIGHBOURS @ Bedok



More than 140 residents of Bedok Bougainvillea RC attended the My Neighbours @ Bedok session on 30 September 2017. Member of Parliament Mr Lim Swee Say shared on topics such as current affairs, national relations, war against diabetes & SG Secure. Residents had a great time learning and connecting with their fellow neighbours!



BEDOK

CHANGI SIMEI



DIGITAL SENIORS PROGRAMME III

On 7 and 14 October 2017, senior residents participated in the Digital Seniors Programme. Participants learnt about PC basics (Usage of keyboard), logging in to Windows, surfing the internet, searching for information online and staying safe in cyberspace. They also learnt about Microsoft Office Applications and communicating using Social Media. Upon attending both sessions, participants received a Certification of Achievement, signed by Member of Parliament Ms Jessica Tan. Thumbs up for our Seniors! Join us in our next session on 2 and 12 December 2017. Contact Changi Simei CC for more information.



KAMPONG CHAI CHEE WELLNESS DAY



16 September 2017 was filled with excitement as more than 1000 residents attended the Kampong Chai Chee Wellness Day with member of Parliament Mr Lee Yi Shyan. A wide range of activities were put up by organisations such as ActiveSG, SingHealth Polyclinics, Eastern Health Alliance, Health Promotion Board, and many others. Residents participated in health screenings, workshops, talks and activities targeted at enhancing the senior citizens' physical, emotional and also social well-being. Active seniors also took part in Zumba and Line Dancing. There were also talks on oral hygiene, mental well-being and also music appreciation! What a day for our residents!



KG CHAI CHEE

SIGLAP



HEALTH AWARENESS DAY & DIALOGUE

Residents of Blk 68 Bedok South Road joined Member of Parliament Dr Maliki Osman on 22 July 2017 for Health Awareness Day, a new community outreach program to raise awareness among residents on monitoring their health and keeping a balanced lifestyle. Residents had their health screening followed by a talk on healthy lifestyle and diabetes management. Residents also engaged in a dialogue session to address their concerns and learn about new plans. The event ended with a birthday celebration for residents born in the month of July.



EMBRACING PARENTHOOD



More than 250 residents celebrated parenthood in the Embracing Parenthood event on 10 September 2017 with Member of Parliament Ms Cheryl Chan. As the saying goes, "To be in your children's memories tomorrow, you must be a part of their lives today." Families were treated to a high tea with family bonding activities for them to bond with their little ones through play. There were also booths to share useful information with the parents. What a fun day for everyone!



FENGSHAN

RC RECYCLING SCHEDULE NOV / DEC 2017 / JAN 2018



Day	Date	Time	Address	Organised by
BEDOK				
Every 3rd Sunday	19 Nov; 17 Dec; 21 Jan	10.30am - 12pm	Blk 37 Bedok South Ave 2 #01-445	Bedok Bunga Merah RC
Every last Sunday	26 Nov; 31 Dec; 28 Jan	9am - 11am	Blk 10C Bedok South Ave 2 #01-562	Bedok Orchid RC
KG CHAI CHEE				
Every 3rd Sunday	19 Nov; 17 Dec; 21 Jan	11am - 1pm	Blk 221A Bedok Central #01-70	Kg Chai Chee Linear Green RC
Every last Sunday	26 Nov; 31 Dec; 28 Jan	9.30am - 11.30am	Blk 765 Bedok Reservoir View	Kg Chai Chee Longvale RC
SIGLAP				
Every 3rd Sunday	19 Nov; 17 Dec; 21 Jan	11am - 1pm	Blk 167 Bedok South Ave 3 #01-501	Siglap East RC
Every last Sunday	26 Nov; 31 Dec; 28 Jan	1pm - 3pm	Blk 71 Bedok South Rd #01-250	Siglap Lucky Valley RC
Every last Sunday	26 Nov; 31 Dec; 28 Jan	8.30am - 10am	Blk 51 New Upper Changi Rd #01-1500	Bedok Ixora RC
FENGSHAN				
Every 2nd Sunday	12 Nov; 10 Dec; 14 Jan	9am - 11am	Blk 111 Bedok North Rd #01-323/325	Fengshan Jade RC
Every 1st Sunday	5 Nov; 3 Dec; 7 Jan	9am - 10am	Blk 124 Bedok North Rd #01-155	Fengshan Crystal RC
Every 2nd Sunday	12 Nov; 10 Dec; 14 Jan	10am - 12pm	Blk 93 Bedok North St 4 #01-1461	Fengshan Topaz RC
Every 2nd Sunday	12 Nov; 10 Dec; 14 Jan	9am - 12pm	Void Deck at Blk 185 Bedok North Rd Void Deck at Blk 79 Bedok North Rd	Fengshan Diamond RC
Every 3rd Sunday	19 Nov; 17 Dec; 21 Jan	9am - 11am	Blk 104 Bedok North Ave 4 #01-2186	Fengshan Pearl RC
CHANGI SIMEI*				
Every 3rd Saturday	18 Nov; 16 Dec; 20 Jan	2pm - 5pm	Blk 155 Simei Road #01-202	Changi Simei Zone 3

*Veolia Waste Provider

AKAN DATANG 即将来临 **COMING SOON** விரைவில் வருகிறது

	WHAT	WHEN	WHERE	CONTACT	PHONE
BEDOK	Bedok Family Sports Day Mass Walk	3 Dec 2017, 8am – 9.30am	Bedok CC	Ms Suzanne	6442 5317
	Briskwalk @ BSRC	17 Dec 2017, 8am – 9.30am	Blk 33A Multi-Purpose Hall	Ms Fazlina	
	DARE Programme @ Bedok	30 Dec 2017, 9am – 11am	Bedok CC Conference Room	Ms Cadence	
	NAC Nodes partnership with Bedok CACC	31 Dec 2017, 10am – 12pm	Blk 57 New Upper Changi Road	Ms Cadence	
CHANGI SIMEI	Carnival @ Changi Simei	22 Dec 2017, 2.30pm – 5.30pm	Changi Simei CC	Ms Amelda	6781 6058
KG CHAI CHEE	Blood Donation Drive (WEC)	31 Dec 2017, 10am - 4pm	Function Room 1 & 2, Heartbeat @ Bedok	Ms Lina	6241 9878
SIGLAP	Traditional Chinese Medicine	Every 1st & 3rd Sat of the month, 7pm – 9pm	Siglap CC	Mr Brian Lee	6449 8040
FENGSHAN	Playland @ Fengshan 2017	9 Dec 2017, 2pm – 8pm	Fengshan CC	Please contact CC for more info	6449 5136
	Fengshan Winter Solstice Celebration 2017	17 Dec 2017, 5pm – 7pm		Ms Cynthia Teo	

The above dates and venues are accurate at press time. Please call to check.



GO GREEN & Win with SEMBCORP!

Article contributed by Sembwaste Pte Ltd

Sembcorp, appointed public waste collector for the Bedok sector, has two easy and popular programmes to promote recycling.

- Go Green Lucky Draw**
 Bag your recyclables with a lucky draw coupon before depositing them into a recycling bin. Three lucky winners are picked every quarter to receive vouchers from Sembcorp.
- Spot-Captain-Green**
 A Sembcorp representative randomly approaches residents who are spotted placing recyclables into recycling bins. The lucky residents are awarded with vouchers on the spot.



Ms Saliyem from Blk 165 Bedok South Road was spotted depositing recyclables and was awarded with vouchers.



Mr Steven Sim from Blk 202 Bedok North Street 1 was spotted depositing recyclables and was awarded with vouchers.



YOUR MEMBERS OF PARLIAMENT

MEET THE PEOPLE SESSIONS (MPS)
Every Monday (except Public Holidays)



Mr Lim Swee Say

Minister
Ministry of Manpower
Member of Parliament for East Coast GRC
MPS : Every Monday at 7.30pm
(except public holidays)
Venue: Blk 30 New Upper Changi Road
#01-784 S(461030)
Tel : 6442 1955
Fax : 6442 9210
Email : Bedok@pap.org.sg

Ms Jessica Tan Soon Neo

Member of Parliament for East Coast GRC
Chairman of East Coast-Fengshan
Town Council
MPS : Every Monday at 7.30pm
(except public holidays)
Venue: Blk 131 Simei Street 1
#01-208 S(520131)
Tel : 6587 0680
Fax : 6587 0681
Email : my.mp@changisimei.sg

Dr Mohamad Maliki Bin Osman

Senior Minister of State
Ministry of Defence & Ministry of Foreign
Affairs & Mayor, South East District
Member of Parliament for East Coast GRC
MPS : Every Monday at 8pm
(except public holidays)
Venue: Blk 70 Bedok South Road
#01-278 S(460070)
MPS : Every last Friday at 8pm
(except public holidays)
Venue: Blk 3 Changi Village Road
(Facing Changi Ferry Terminal)
Tel : 6241 5840
Fax : 6449 5329
Email : Siglap@pap.org.sg

Mr Lee Yi Shyan

Member of Parliament for East Coast GRC
Vice Chairman of East Coast-Fengshan
Town Council
MPS : Every Monday at 7.30pm
(except public holidays)
Venue: Blk 408 Bedok North Avenue 2
#01-38 S(460408)
Tel : 6241 9935
Fax : 6241 9935
Email : Kg.Chai.Chee@pap.org.sg

Ms Cheryl Chan Wei Ling

Member of Parliament for Fengshan SMC
Vice Chairman of East Coast-Fengshan
Town Council
MPS : Every Monday at 7.30pm
(except public holidays)
Venue: Blk 119 Bedok North Road
#01-209 S(460119)
Tel : 6442 9954
Fax : 6244 1306
Email : Fengshan@pap.org.sg



EMERGENCY & USEFUL NUMBERS

Please call the Town Council at **6444 9549** if you have any query/feedback on the following:

ESTATE MAINTENANCE

Conservancy and cleaning work on common property such as void decks, common corridors and car parks • Mechanical or electrical equipment such as lifts, water pumps, switch rooms and lighting • Landscaping and horticulture maintenance

ENFORCEMENT ACTION

Illegal parking of motor vehicles on common property • Illegal displays of signs and banners • Illegal plucking of fruit or shrubs • Indiscriminate dumping of unwanted items • Pilferage of Town Council's water and electricity • Vandalism of Town Council's property

To ensure immediate attention on your feedback, contact these agencies directly for the following:

ENVIRONMENTAL POLLUTION, CROWS

National Environmental Agency (NEA) 1800-225 5632
Email: Contact_NEA@nea.gov.sg

Department of Public Cleanliness (DPC) 1800-600 3333
Email: dpc@nea.gov.sg

STRAY ANIMALS

Agri-Food & Veterinary Authority (AVA) 1800-476 1600
Email: ava_arc@ava.gov.sg

Society for the Prevention of Cruelty to Animals (SPCA)
Email: enquiries@spca.org.sg 6287 5355

TRAFFIC LIGHTS

Land Transport Authority (LTA) 1800-225 5582
Email: feedback@lta.gov.sg

LEASES, TENANCIES, RENOVATIONS, PERMITS,

SEASON PARKING

Housing and Development Board (HDB) 6490 1111
General enquiries: hdbmailbox@hdb.gov.sg
Car Park matters: hdbcarparks@hdb.gov.sg

CDC/FSCS/COMMUNITY CLUBS/CENTRES

South East CDC 6243 8753
Community Mediation Centre 6325 1600
TRANS Centre (TRANS Family Services) 6449 0762

Moral Family Service Centre 6449 1440
Care Corner Family Services Centre (Tampines) 6786 6225
Bedok Community Centre 6442 5317
Changi Simei Community Club 6781 6058
Fengshan Community Club 6449 5136
Kg Chai Chee Community Centre 6241 9878
Siglap Community Centre 6449 8040

POLICE

Police Hotline 1800-255 0000
Bedok North NPC 1800-244 9999
Bedok South NPC 1800-244 8999
Changi NPC 1800-587 2999
Bedok NPP 1800-241 9999
Siglap NPP 1800-448 9999
Tanah Merah NPP 1800-449 9999

EMERGENCY SERVICES

Fire / Ambulance 995
Ambulance Service (non-emergency) 1777
Police / Radio Police Car 999
Traffic Jam / Accident Reporting 6547 1818
Traffic Police (Enquiries) 6547 0000

SINGAPORE POWER

Piped Gas Supply 1800-752 1800
Water Supply 1800-284 6600
Electricity 1800-778 8888

ESSENTIAL NUMBERS

24-Hour Essential
Maintenance Service 1800-275 5555
HDB Branch Office Service Line 1800-225 5432

HANDYMAN SERVICES*

• Sanitary Works
388 Pte Ltd 6316 9891
• Building Works
Liong Construction 6455 6846
• Electrical Works
Propell Integrated Pte Ltd 6282 2822

*For more information, visit www.ectc.org.sg



EAST COAST-FENGSHAN
TOWN COUNCIL

best home, brighter future

EAST COAST NEWS

www.ectc.org.sg

Published Bi-monthly by East Coast-Fengshan Town Council
Design & Production by Paddyfield Pte Ltd

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