

# EAST COAST NEWS

Issue 121 for May / June / July 2019

East Coast-Fengshan Town Council  
Block 206 Bedok North Street 1 #01-353 Singapore 460206 • Tel: 6444 9549 Fax: 6444 0775 • [www.ectc.org.sg](http://www.ectc.org.sg)



# Selāmāt Ḥārī Rāyā aidilfitri



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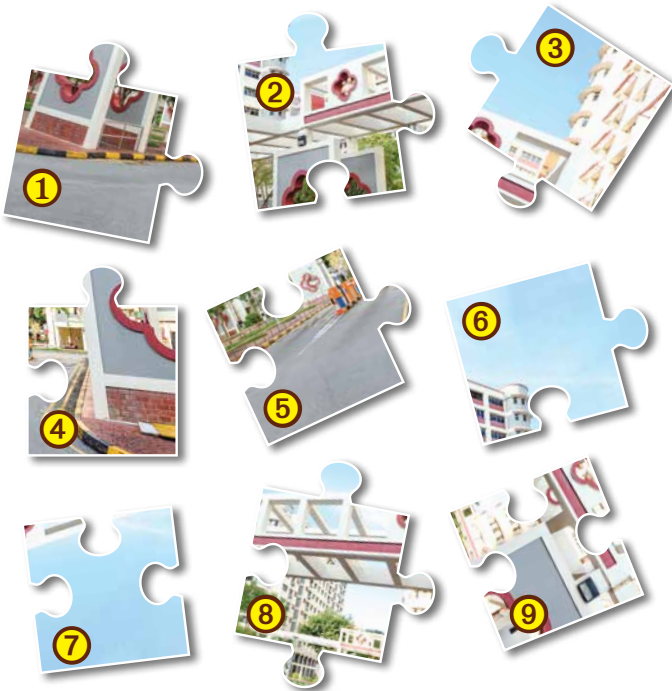




# Solve the Jigsaw Puzzle

Assemble and match the numbered pieces to reveal the same picture on the left.

Stand to win a \$10 shopping voucher!



Answers:

Example:			
6			

RULES & REGULATIONS

- 1. Fill in your personal details, cut out the quiz and mail it to: Quiz for Issue #121, East Coast-Fengshan Town Council, Block 206 Bedok North Street 1, #01-353, Singapore 460206
- 2. Closing date is 10 August 2019.
- 3. Only residents of East Coast GRC and Fengshan SMC are eligible to participate.
- 4. Winners will be notified by post.
- 5. Only 1 entry per household will be accepted.

Name: \_\_\_\_\_ NRIC: \_\_\_\_\_  
( Last three numerical digits and letter of the NRIC, eg. SXXXX123A )

Address: \_\_\_\_\_

Postal Code: \_\_\_\_\_ Contact No.: \_\_\_\_\_

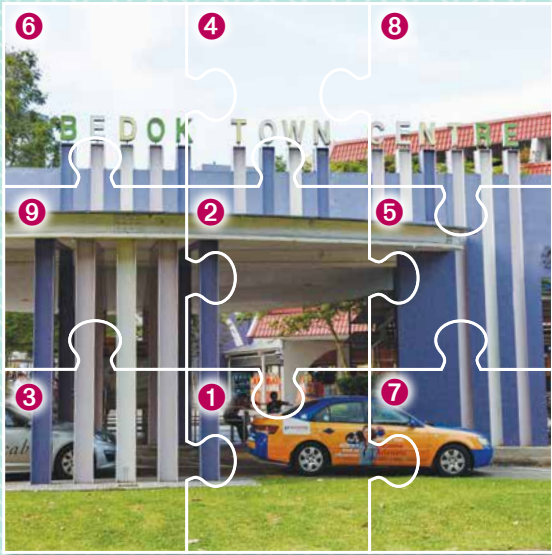
Division: \_\_\_\_\_



Answers for last issue

# Solve the Jigsaw Puzzle

Did you manage to find the answers?



## CONGRATULATIONS TO WINNERS OF QUIZ #120

S/N	Name	NRIC
1	Chng Chor Khee	SXXXX253B
2	Hashim Bin Hassan	SXXXX086C
3	Mohd Farid S/O Ariff Piperdy	SXXXX748I
4	Ng Khim Buck	SXXXX951C
5	Sin Yeow Song	SXXXX083G
6	Siti Aminah Bte Abdul Kadir	SXXXX108H
7	Tan Sai Hong	SXXXX909A
8	Teo Kok Leong	SXXXX926E
9	Tiong Hoong Ping	SXXXX037E
10	Tong Siew Siang	SXXXX389A

Quote of the Day:

It always seems impossible until it's done."  
- Nelson Mandela



## Hari Raya Ketupat Making Contest #HARIRAYA2019DIY Winners' Creations



Ms Koh Keira



Mr Jeffrey Tng



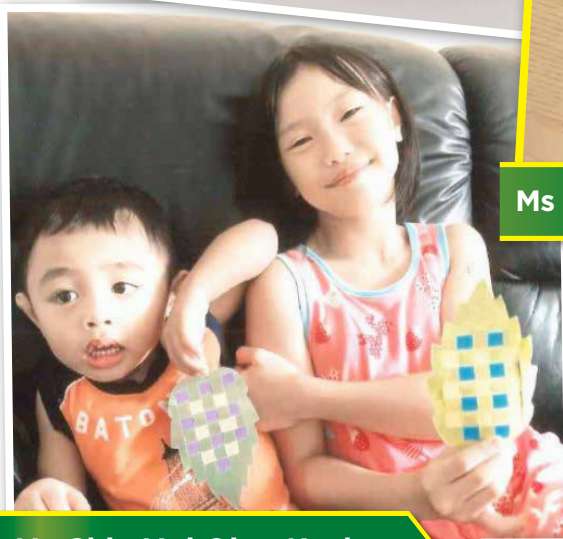
Selamat Hari Raya Aidilfitri!



Mdm Teo Gek Hong



Ms Sharon Kiew



Ms Chia Mei Qing Kaylene



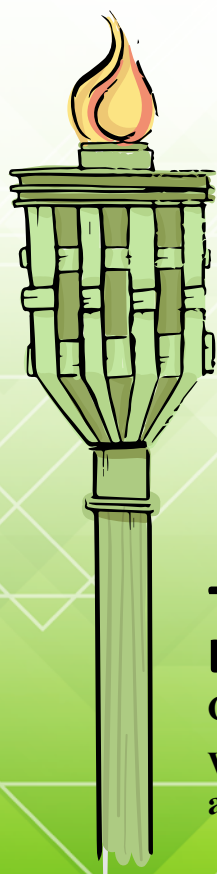
Mr Rong Ming



Mr Wong & Daughter



Mr Ng Guat Tee



**Thank you for participating in our  
Hari Raya Ketupat Making contest!**

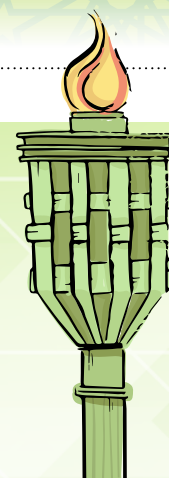
Congratulations to our lucky winners! All winners have been notified by post.

We hope all participants enjoyed the process of making their own ketupat as much  
as we enjoyed receiving their creations.





# HARI RAYA CELEBRATIONS



In the month of June, many parts of our town were thronged with ketupat leaves, cultural decorations and dazzling lights, creating a spectacular ambience in celebration of Hari Raya. Members of Parliament and residents came together to enjoy the festivities and learn more about the Malay culture. Scrumptious food was served alongside singing performances, traditional dances and lucky draws which captivated the thousands who attended. *Selamat Hari Raya!*











## He Took Control of His Career. Here's How.

*Retrenched from his last job, East Coast-Fengshan resident Mr Mohammad Hazlee chose to re-enter the workforce through a new sector, with help from Workforce Singapore's Professional Conversion Programme.*

Mr Mohammad Hazlee was in the oil and gas industry for 12 years as a data processing geophysicist. But when oil prices began falling, the company he was working for began to reduce headcount in the Singapore office and had retrenched him.

A friend who knew of his plight suggested he pay a visit to Workforce Singapore's (WSG) Careers Connect centre, which provides a suite of career matching services for jobseekers and employers.

*These are the 3 steps he took.*

### 1. He met with a career coach.

Mr Hazlee met with career coach, Ms Geraldine Chua who helped him to learn more about his strengths and interests. "She helped me discover that the logical and analytical thinking skills I had gained in my previous roles are very much sought-after, especially in other technology sectors," he shared. "It has been insightful and rewarding as it allowed me to discover possible career paths provided me with the first step towards change, which I thought would never have been possible. Those 40 years and older, who are actively searching for jobs but have been unemployed for six months or more."

### 2. He opened up more doors with the Professional Conversion Programme (PCP).

The PCP by WSG allows professionals to switch to an industry they have no experience in. Through it, Mr Hazlee applied to be a data analyst. His determination, willingness to learn and positive attitude soon allowed an employer to take interest in his application. "After an entrance exam and some interviews, an IT company that was expanding their workforce in Singapore offered me a position as a Software Developer," he said. "I was sent for training at the Institute of System Science (ISS) for a crash course in Statistics and Machine Learning."

### 3. He continued to upgrade his skills.

The firm he joined regularly sends employees for in-company trainings, which helps them familiarise with the latest technologies in the IT industry so they can better perform their duties. With such opportunities, Mr Hazlee became a certified Robotics Process Automation specialist, a globally recognised accreditation. "I enjoy my job as it keeps me up to date with the latest trends in the industry, which is important to me, with all the disruptive changes taking place," he shared.

Interested to find out more about the Professional Conversion Programme? Visit [bit.ly/ECFTCJul19](https://bit.ly/ECFTCJul19) for more info.



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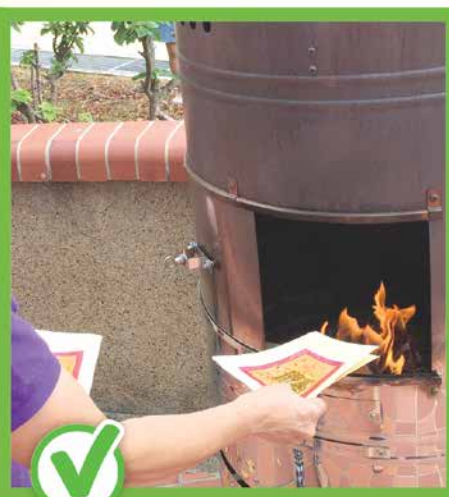
# Launch of Keep Clean, Singapore!

Keep Clean, Singapore! is an annual month-long cleanup initiative by the Public Hygiene Council. Launched on 28 April 2019, Member of Parliament Mr Lee Yi Shyan joined residents in this initiative at Bedok Town Square for some good and clean fun! This year, we have a single-minded focus, that is to raise a collective consciousness – *it's not about cleaning, but rather, not littering in the first place*. The message of encouraging everyone in Singapore to pick up after themselves and reduce our over-reliance on the army of cleaners" was spread and educated through activities such as litter-picking. Let's play our part in making Singapore a great city to live, work and play in!



Please use designated or your own burner for burning.

请用已提供或自备的焚烧炉焚烧冥纸。



Please burn joss paper in small quantities to minimise smoke.

请把少量的冥纸慢慢地放入焚烧炉里，以便减少浓烟。



Please do not burn joss paper on the ground or on grass patches.

请勿随处或在草地上焚烧冥纸，以免导致火患或破坏公物。



Please burn joss paper in burners instead of scattering them.

请勿将冥纸撒落满地，而造成环境污染。您可以把冥纸放入焚烧炉里。

A little thoughtfulness can make a big difference to everyone.  
一点体贴，人人受益。







## Cleaners' Appreciation Day 2019



This year's Cleaners' Appreciation Day took place in the morning, as our cleaners gathered for a hearty breakfast event on 29 June 2019. Whilst mingling and enjoying their breakfast, there were also photo booth for picture memories to remember this delightful day, and prizes to win from table and stage games. The highlight of the programme was when our little guests, the students from Sparkletots of Blk 13 Bedok South branch gave a moving, special song performance and rendition of "Thank You" for our cleaners.

Members of Parliament as well as East Coast - Fengshan Town Council's Chairman Ms Jessica Tan and Vice Chairman Ms Cheryl Chan presented the Best Worker Awards to outstanding workers of the different zones (see page 9 for the exclusive interview with Mr Alamgir, winner of 2019 Best AES Award for Fengshan Ward). Chairman Ms Jessica Tan gave a thank you speech to commemorate this special occasion, as well as announced the launch of "No Cleaners Day", which shall henceforth take place on the last Saturday of every quarter at the different divisions. Essentially, our cleaners will be given a day off from their duties, to catch up on their rest and recharge. This will also be an opportunity for residents to practice #BinYourLitterFindItCleaner. Services such as refuse collection, removal of bulky combustible items and cleaning of the market and hawker centre will still be carried out on No Cleaners Days.

Our cleaners got to enjoy their first No Cleaners Day off after the event, but not before receiving tokens of appreciation, distributed by the Advisers and students of Sparkletots.

To all our unsung heroes working tirelessly behind the scenes, thank you very much for your hard work and continuous effort in providing us a welcoming living environment for us!





## Behind The Scene with Our Best

A familiar face in Fengshan, Mr Alamgir has been working in East Coast - Fengshan Town Council (ECFTC) since he arrived in Singapore 13 years ago. As an Assistant Estate Supervisor (AES) for Fengshan division, he upholds his duties and ensures cleanliness by conducting daily checks and assisting the Property Officers (PO). With his dedication and commitment in serving the Fengshan residents since 2006, it was no surprise when Mr Alamgir clinched the 2019 Best AES Award recently at the Cleaners' Appreciation Day 2019 event. East Coast News took the opportunity to interview Mr Alamgir and share his experience.

“

### 1) Which part of your work do you enjoy most?

I enjoy my work most when I greet the residents, and they would reciprocate with a smile and good morning. Many residents would add on to tell me that I do a good job, and that makes my work more fulfilling.

”



“

### 2) Any memorable moments?

I have many memorable moments - both pleasant and unpleasant! I will share the unpleasant moments first - to be honest, cleaning faeces, vomit and urine at the staircases and lifts are never pleasant to deal with. But I just want to make sure the estate is well maintained, so I will deal and clean accordingly. My most memorable moments always involve good coordination and teamwork! Once, there was a 1.5m long snake at Blk 100 Bedok North Garden. I immediately alerted the PO and we headed down to the site and cordoned off the area so that it was kept out of bounds from all residents. Pest control was activated and they handled the snake professionally. Another demonstration of our great teamwork was when I attended to the call of assisting a wheelchair-bound elderly resident from his unit at Level 7 to the ground floor with two other workers. The lift had broken down so we had to use the flight of stairs. It was no easy feat, but two of us worked hand in hand to carry the resident, whilst the other worker managed the wheelchair. The resident was very grateful to us. I felt more happiness than weariness, when I am able to render my assistance for the elderly.

”

“

### 3) What do you think will happen if you and your team stop cleaning the estate for a day, i.e. on No Cleaners Day?

I think the estate will probably be littered with cigarette butts at the staircase and void decks, something that my team can rectify within the next day.

”

“

### 4) What do you do during your free time?

I meet my brothers and cousins to *jalan jalan* at Mustafa, where I browse and shop for lots of nice things there. I also connect with my wife by video calling everyday, and she will show me how our newborn daughter, who just turned 4 months old, is growing!

”

If you ever spot Mr Alamgir in your estate, greet him with a hello! You will definitely make his day!





# Join Us at the Public Consultation Exhibition



## NEIGHBOURHOOD RENEWAL PROGRAMME (NRP)

**Calling all residents living in the precinct of Blocks 9, 10A (MSCP), 10B-F and 14 Bedok South Ave 2 only!** Fully funded by the government, your neighbourhood will be upgraded with new common area facilities to enable residents to enjoy better amenities and communal spaces. For these exciting transformations to take place in your estate, we need **at least 75%** of the eligible lessees to give their favourable consent.

We value your support and feedback, as they are important before we finalise the NRP plans. Come join us at the Public Consultation Exhibition, where preliminary designs for the NRP will be showcased, as well as Members of the Working Committee, Town Council and our Architect will be there to answer your queries and concerns.

**Venue** : Block 10B Bedok South Ave 2, Void Deck  
**Date & Time** : 27 July 2019, Saturday, 7pm - 10pm  
 28 July 2019, Sunday, 10am - 5pm

We would appreciate if you can complete the survey form that was sent with the Letter of Notification on the NRP, and hand it to us at the exhibition or simply drop the survey returns into the dedicated letter box labelled 'NRP Survey Form' at your block or Blk 10C Bedok Orchid RC Centre before 12 August 2019.

See you soon at the exhibition and we hope to receive your support so that we can implement the NRP works as early as possible!



## Eliminating Fire Hazards

1. **Do not** overload electrical outlets and always switch off when not in use
2. **Avoid** overcharging batteries, especially leaving it to charge overnight
3. **Do not** leave cooking unattended
4. **Dispose** flammable materials with care
5. Keep common corridors and staircases **free** from obstruction or combustible items
6. **Do not** store any items overnight at shopfront yellow boxes





# Remembering SINGAPORE

Singapore has come a long way since its early days. In this column, we want to remember how Singapore used to be. If you have any old photos to share with us, please email us at [ectcnet@ectc.org.sg](mailto:ectcnet@ectc.org.sg).

## Did you know how Bedok used to look like?

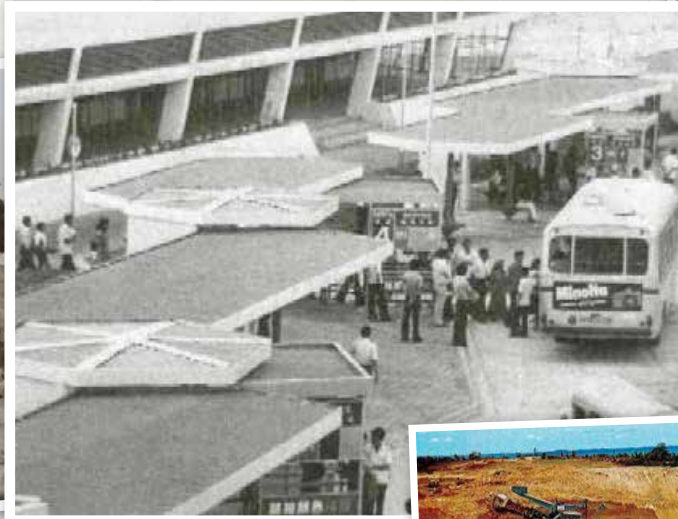
### Check out the *Before* pictures of Bedok:

Situated in the east of Singapore, the district of Bedok was best known for its beaches and delicious food. Even until today, Bedok is still frequently visited by Singaporeans from all walks of life.

Transformations on this quiet town occurred in the 1960s when the area was part of Singapore's East Coast Reclamation Scheme. Today, Bedok New Town is bustling with new developments, eating spots, recreational activities for Singaporeans.



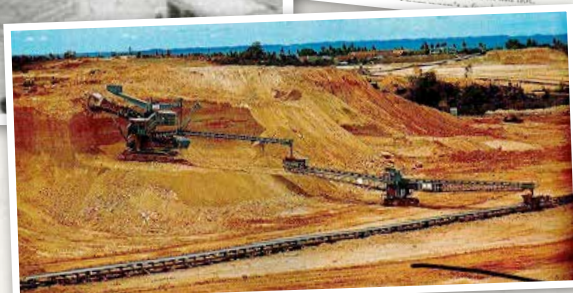
Bedok Hill Beyond Siglap Heights



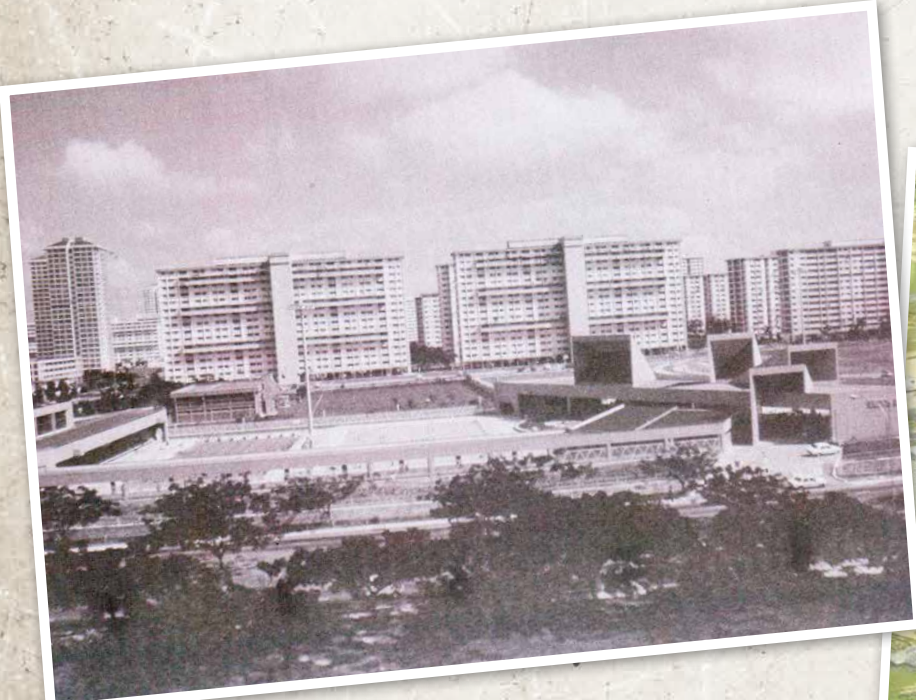
Bedok Bus Interchange, 1979



Bedok Town Centre



Bedok Reclamation @ Jalan Puay Poon



Bedok Swimming Complex



Bedok South Blocks 15, 16, 17, 18 in early 1970s



## BEDOK CARING AS A FAMILY



More than 300 residents celebrated Bedok CARES Family Day on 16 June 2019. Being the initiative's signature event, Member of Parliament Mr Lim Swee Say joined families for a fun-filled day of exciting programmes and activities. There was something for everyone of different ages to partake in - from the adrenaline-pumping Zumba by the Sea to the fabulous Family Fashion Show, the exhilarating Family Telematch Challenge to the sure-win and fun carnival games!



**BEDOK**

**CHANGI SIMEI**



## MERDEKA SHARING SESSION

Member of Parliament, Ms Jessica Tan Soon Neo kickstarted the Merdeka Generation package sharing session on 2 June 2019, with the first session held at Block 101 Simei Street 1. A total of 50 residents attended the session with their family members to learn more about the Merdeka Generation package that their families will be collecting. The informative session provided a platform for residents to understand what they will be given and an opportunity for them to know their Merdeka Generation neighbours.





## KEEPING FIT & HAVING FUN



To foster closer relationships amongst the community and the seniors, members of our Kampong Chai Chee Merdeka Generation Wellness Club spent a day bonding with each other on 8 June 2019. What better way to bond than enjoying each other's company at the game booths, stage performances, snack booths featuring traditional snacks such as ice kacang, kueh pie tee. It was a delight to have Member of Parliament Mr Lee Yi Shyan present at the event too. Interest groups such as Ukulele, balloon sculpting were invited to showcase their skills and talents, as well as to recruit our seniors to join them and pick up a hobby or a skill. Thumbs up to our zealous seniors!



KG CHAI CHEE

SIGLAP



## PREPARING FOR RETIREMENT

A CPF & Retirement Talk was organised for the residents of Siglap East on 4 May 2019. Led by Member of Parliament Dr Maliki Osman, he explained about the different CPF accounts and the options available for retirement, including the Retirement Sum Topping-Up (RSTU) Scheme and CPF Life, in detail. He further reiterated that the benefits of CPF should be shared amongst neighbours through awareness and education.





# BRIDGING THE INTER-GENERATION GAP



The seniors in Fengshan had an unusual surprise afternoon on the 8 June 2019. About 120 students from St. Joseph's Institution visited the seniors, as part of the students' Learning Journey Programme. Besides engaging the seniors in conversations, the students helped clean their homes and enjoyed a sumptuous lunch together. The greatest takeaway from this experience? The students concluded that seeing the smiles on the seniors' faces was the greatest reward, in addition to the invaluable stories shared. Great job connecting with our seniors!



FENGSHAN

## RC RECYCLING SCHEDULE 2019

DAY	DATE	TIME	ADDRESS	ORGANISED BY
BEDOK				
Every 3 <sup>rd</sup> Sunday	18 Aug, 15 Sep, 20 Oct	10.30am - 12pm	Blk 37 Bedok South Ave 2 #01-445	Bedok Bunga Merah RC
Every last Sunday	25 Aug, 29 Sep, 27 Oct	9am - 11am	Blk 10C Bedok South Ave 2 #01-562	Bedok Orchid RC
CHANGI SIMEI				
Every 3 <sup>rd</sup> Saturday	17 Aug, 21 Sep, 19 Oct	2pm - 5pm	Blk 155 Simei Road #01-202	Changi Simei Zone 3
KG CHAI CHEE				
Every Saturday	3, 10, 17, 24, 31 Aug, 7, 14, 21, 28 Sep, 5, 12, 19, 26 Oct	10am - 12pm	Blk 221A Bedok Central #01-70	Kg Chai Chee Linear Green RC
Every last Sunday	25 Aug, 29 Sep, 27 Oct	11am - 11.30am	Blk 765 Bedok Reservoir View	Kg Chai Chee Longvale RC
SIGLAP				
Every last Sunday	25 Aug, 29 Sep, 27 Oct	1pm - 3pm	Blk 71 Bedok South Rd #01-250	Siglap Lucky Valley RC
Every last Sunday	25 Aug, 29 Sep, 27 Oct	8.30am - 10am	Blk 51 New Upper Changi Rd #01-1500	Bedok Ixora RC
FENGSHAN				
Every 2 <sup>nd</sup> Sunday	11 Aug, 8 Sep, 13 Oct	8.30am - 12pm	Blk 111 Bedok North Rd #01-323/325	Fengshan Jade RC
Every 1 <sup>st</sup> Sunday	4 Aug, 1 Sep, 6 Oct	8.30am - 10am	Blk 124 Bedok North Rd #01-155	Fengshan Crystal RC
Every 2 <sup>nd</sup> Sunday	11 Aug, 8 Sep, 13 Oct	10am - 12pm	Blk 93 Bedok North St 4 #01-1461	Fengshan Topaz RC
Every 2 <sup>nd</sup> Sunday	11 Aug, 8 Sep, 13 Oct	9am - 12pm	Void Deck at Blk 185 Bedok North Rd Void Deck at Blk 79 Bedok North Rd	Fengshan Diamond RC
Every 3 <sup>rd</sup> Sunday	18 Aug, 15 Sep, 20 Oct	9am - 11am	Blk 104 Bedok North Ave 4 #01-2186	Fengshan Pearl RC



**AKAN DATANG • 即将来临 • COMING SOON • விரைவில் வருகிறது**

	WHAT	WHEN	WHERE	CONTACT	PHONE
<b>BEDOK</b>	Mid-Autumn Festival 2019	7 Sep 19, 7pm - 9.30pm	Community Plaza and Pavilion next to Block 59	Mr Kelvyn Li	6442 5317
<b>CHANGI SIMEI</b>	Post National Day Rally Dialogue Session	22 Aug 19, 7pm - 10pm	Changi Simei CC	Ms Aria Yeo	6781 6058
	Mid-Autumn Festival Celebrations 2019	31 Aug 19, 5pm	TBC	Ms Candy Lim	6781 6058
<b>KG CHAI CHEE</b>	Mid-Autumn Festival Celebrations 2019	7 Sep 19, TBC	TBC	Mr Kenneth Leong	6241 9878
<b>SIGLAP</b>	Traditional Chinese Medicine Mobile Service	Every 1st and 3rd Saturday of the month (Excluding Public Holidays), 7pm - 9pm	Siglap CC Level 1	Ms We Lin	6449 8040
	Silver BluePrint Programmes for Seniors aged 50 and above (Excluding Public Holidays)	Every Tuesday - DanceFIT, 10.30am - 11.30am	Siglap CC	Mr Brian Lee	6449 8040
		Every Wednesday - HPB Senior Physical Activity Programme, 10am - 11am			
		Every Thursday - Senior Health Curriculum, 10am - 11am			
		Every Friday - Qigong, 10am - 11am			
<b>FENGSHAN</b>	ECHO Health Screening	14 Sep 19, 8am - 12pm	Blk 125 Fengshan Activity Centre	Ms Cynthia Teo	6449 5136
	Community Party @ The Park	24 Aug 19, TBC	TBC	Mr Ricky Chew	6449 5136

The above dates and venues are accurate at press time. Please call to check.



# NATIONAL DAY 2019 SCHEDULE



	WHAT	WHEN	WHERE	CONTACT PERSON	PHONE
<b>BEDOK</b>	National Day Dinner 2019	3 Aug, 7pm - 10pm	Bedok Community Plaza	Ms Claire Tham	6442 5317
	National Day Observance Ceremony	4 Aug, 8.45am - 12.30pm	Mall between Blk 16 & 18 and Bedok Community Plaza	Mr Bryan Wong	6442 5317
<b>CHANGI SIMEI</b>	National Day Dinner 2019	3 Aug, 7.00pm - 10.30pm	Open Field Beside Eastpoint Mall	Mr Ben Soh	6781 6058
	National Day Observance Ceremony	9 Aug, 8.30am - 10.30am	Changi Simei CC	Ms Candy Lim	6781 6058
<b>KG CHAI CHEE</b>	National Day Dinner 2019	3 Aug, 6.30pm - 9.30pm	Bedok Town Square	Ms Marilyn Lim	6241 9878
	National Day Carnival 2019	3 Aug, 4pm - 9pm	Heartbeat @ Bedok Atrium	Ms Cassandra Pee	6241 9878
<b>SIGLAP</b>	National Day Dinner	3 Aug, 6pm - 10pm	Amphitheatre Opposite Blk 51	Ms Audrey	6449 8040
	National Day Observance Ceremony	8 Aug, 7pm - 12.30am	Changi Beach	Ms Ee Ling	6449 8040
<b>FENGSHAN</b>	National Day Dinner	4 Aug, 6.30pm - 10pm	Singapore Expo, Bliss Garden Restaurant	Mr Chen Jin Rong	6449 5136
	National Day Observance Ceremony	9 Aug, 8.30am - 11am	Open Space at Blk 89 Bedok North Ave 4	Mr Chin Ying Min	6449 5136







### Mr Lim Swee Say

Member of Parliament for East Coast GRC  
MPS : Every Monday at 7.30pm  
(except public holidays)  
Venue : Blk 30 New Upper Changi Road  
#01-784 S(461030)  
Tel : 6442 1955  
Fax : 6442 9210  
Email : Bedok@pap.org.sg

### Dr Mohamad Maliki Bin Osman

Senior Minister of State  
Ministry of Defence & Ministry of Foreign  
Affairs & Mayor, South East District  
Member of Parliament for East Coast GRC  
MPS : Every Monday at 8pm  
(except public holidays)  
Venue : Blk 70 Bedok South Road  
#01-278 S(460070)  
MPS : Every last Friday at 8pm  
(except public holidays)  
Venue : Blk 3 Changi Village Road  
(Facing Changi Ferry Terminal)  
Tel : 6241 5840  
Fax : 6449 5329  
Email : Siglap@pap.org.sg

### Ms Jessica Tan Soon Neo

Member of Parliament for East Coast GRC  
Chairman of East Coast-Fengshan  
Town Council  
MPS : Every Monday at 7.30pm  
(except public holidays)  
Venue : Blk 131 Simei Street 1  
#01-208 S(520131)  
Fax : 6587 0681  
Email : my.mp@changisimei.sg

### Mr Lee Yi Shyan

Member of Parliament for East Coast GRC  
Vice Chairman of East Coast-Fengshan  
Town Council  
MPS : Every Monday at 7.30pm  
(except public holidays)  
Venue : Blk 408 Bedok North Avenue 2  
#01-38 S(460408)  
Tel : 6241 9935  
Fax : 6241 9935  
Email : Kg.Chai.Chee@pap.org.sg

### Ms Cheryl Chan Wei Ling

Member of Parliament for Fengshan SMC  
Vice Chairman of East Coast-Fengshan  
Town Council  
MPS : Every Monday at 7.30pm  
(except public holidays)  
Venue : Blk 119 Bedok North Road  
#01-209 S(460119)  
Tel : 6442 9954  
Fax : 6244 1306  
Email : Fengshan@pap.org.sg



## EMERGENCY & USEFUL NUMBERS

Please call the Town Council at **6444 9549** if you have any query/feedback on the following:

### ESTATE MAINTENANCE

Conservancy and cleaning work on common property such as void decks, common corridors and car parks • Mechanical or electrical equipment such as lifts, water pumps, switch rooms and lighting • Landscaping and horticulture maintenance

### ENFORCEMENT ACTION

Illegal parking of motor vehicles on common property • Illegal displays of signs and banners • Illegal plucking of fruit or shrubs • Indiscriminate dumping of unwanted items • Pilferage of Town Council's water and electricity • Vandalism of Town Council's property

To ensure immediate attention on your feedback, contact these agencies directly for the following:

### ENVIRONMENTAL POLLUTION, CROWS

National Environmental Agency (NEA) ----- 1800-225 5632  
Email: Contact\_NEA@nea.gov.sg

Department of Public Cleanliness (DPC) ----- 6225 5632  
Online Feedback Form: [www.nea.gov.sg/corporate-functions/feedback](http://www.nea.gov.sg/corporate-functions/feedback)

### STRAY ANIMALS

Animal & Veterinary Service (AVS) ----- 1800-476 1600  
Online Feedback Form: [www.nparks.gov.sg/avs/feedback](http://www.nparks.gov.sg/avs/feedback)

Society for the Prevention of Cruelty to Animals (SPCA)  
Email: [enquiries@spca.org.sg](mailto:enquiries@spca.org.sg) ----- 6287 5355

### TRAFFIC LIGHTS

Land Transport Authority (LTA) ----- 1800-225 5582  
Email: [feedback@lta.gov.sg](mailto:feedback@lta.gov.sg)

### LEASES, TENANCIES, RENOVATIONS, PERMITS, SEASON PARKING

Housing and Development Board (HDB) ----- 6490 1111  
General enquiries: [hdbmailbox@hdb.gov.sg](mailto:hdbmailbox@hdb.gov.sg)  
Car Park matters: [hdbcarparks@hdb.gov.sg](mailto:hdbcarparks@hdb.gov.sg)

### CDC/FSCS/COMMUNITY CLUBS/CENTRES

South East CDC ----- 6590 3000  
Community Mediation Centre ----- 6325 1600  
TRANS Centre (TRANS Family Services) ----- 6449 0762

Moral Family Service Centre ----- 6449 1440  
Care Corner Family Services Centre (Tampines) ----- 6786 6225  
Bedok Community Centre ----- 6442 5317  
Changi Simei Community Club ----- 6781 6058  
Fengshan Community Club ----- 6449 5136  
Kg Chai Chee Community Centre ----- 6241 9878  
Siglap Community Centre ----- 6449 8040

### POLICE

Police Hotline ----- 1800-255 0000  
Bedok North NPC ----- 1800-244 9999  
Bedok South NPC ----- 1800-244 8999  
Changi NPC ----- 1800-587 2999  
Bedok NPP ----- 1800-241 9999  
Siglap NPP ----- 1800-448 9999  
Tanah Merah NPP ----- 1800-449 9999

### EMERGENCY SERVICES

Fire / Ambulance ----- 995  
Ambulance Service (non-emergency) ----- 1777  
Police / Radio Police Car ----- 999  
Traffic Jam / Accident Reporting ----- 6547 1818  
Singapore Police (Enquiries) ----- 6547 0000

### SINGAPORE POWER

Piped Gas Supply ----- 1800-752 1800  
Water Supply ----- 1800-225 5782  
Electricity ----- 1800-778 8888

### ESSENTIAL NUMBERS

24-Hour Essential Maintenance Service ----- 1800-325 8888  
HDB Branch Office Service Line ----- 1800-225 5432

### HANDYMAN SERVICES\*

• Sanitary Works  
388 Pte Ltd ----- 6316 9891  
• Building Works  
Liong Construction ----- 6455 6846  
• Electrical Works  
Propell Integrated Pte Ltd ----- 6282 2822

\*For more information, visit [www.ectc.org.sg](http://www.ectc.org.sg)



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