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PAGE 3

Make Haste to Recycle your e-Waste! PAGE 5

**Residents in Our Town** 

## PAGE 11

NRP Works Kick Off in Changi Simei

## Stand a chance to win a \$10 shopping voucher! Circle the five differences between the two photos below, and mail us your entries.

#### **RULES & REGULATIONS**

- 1. Fill in your personal details, cut out the quiz and mail it to: *Quiz for Issue #123, East Coast-Fengshan Town Council, Block 206 Bedok North Street 1, #01-353, Singapore 460206*
- Closing date is 14 Feb 20206
  Closing date is 14 Feb 2020.
  Only HDB residents of East Coast GRC and Fengshan SMC
- are eligible to participate. 4. Winners will be notified
- by post.5. Only 1 entry per household will be accepted.

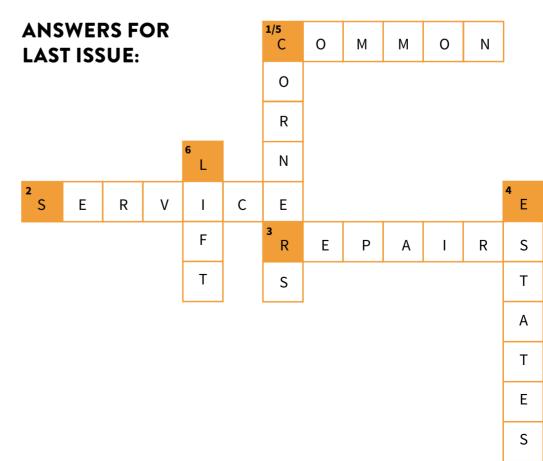


Name:	NRIC:
Address:	
Postal Code:	Contact No.:
Division:	Email:
	( By providing the email address, you agree to receive updates from us. )



## WINNERS\* OF QUIZ #122

S/N	Name	NRIC (last 4 characters)
1	Bernard Lau	131A
2	Koh Zhi Qin Shaelene	683H
3	Lee Hock Lim	040A
4	Lee Jia Hao Jacob	322C
5	Lim Tze Ko	273C
6	Muhamed Johir Usan	068G
7	Nurfiyanty Binte Zainuddin	583G
8	Premchand Odhrani	300A
9	Tan Aik Hin	336A
10	Tay Thiam Kwee	470J



\*Winners have been notified by post

# Make haste to **RECYCLE YOUR E-WASTE!**



Winners of 2019 e-Waste Recycling Campaign



Thank you to the residents who participated in our e-waste recycling campaign! During a collection drive held on 9 and 10 November 2019, a whopping 1,612kg of e-waste was collected. An award ceremony was held on 30 November to recognise the top three residents' associations that had collected the most amount of e-waste. Member of Parliament Ms Cheryl Chan graced the event and presented the awards to the winning teams.

E-waste recycling involves repurposing certain parts of electrical or electronic devices to reduce the amount of waste that fills our landfills. It also protects our health and physical environment by ensuring harmful substances in electrical/electronic items are handled properly in the right hands. Eradicating e-waste is part of the national Towards Zero Waste movement.

The Town Council is happy to initiate this movement across the five divisions. The National Environment Agency and South East Community Development Council collaborated with us to make this collection drive possible.

#### **Participating RC/RN Zones**

Bougainvillea RC	Linear Green RN
Orchid RC	Longvale RN
Bunga Merah RC	Siglap East RC
Sunflower RC	Siglap Ixora RC
Aspen RN	Siglap Lucky Valley RC
Cedar RN	Changi Simei Zone 1
Mulberry RN	Changi Simei Zone 2
Garden Hill RN	Changi Simei Zone 3
Bedok Town Centre RN	Changi Simei Zone 4
Rainbow Ville RN	Parc Lumiere
Ruby Heights RN	

# JOIN THE E-WASTE RECYCLING CAMPAIGN!

We will be holding e-waste collection drives in 2020. You may wish to check with the following RC/RN for more information:

- Kampong Chai Chee Ruby Heights RN
- Kampong Chai Chee Linear Green RN
- Siglap Ixora RC
- Siglap East RC
- Changi Simei Zone 3 RC
- Changi Simei Parc Lumiere RC
- Changi Point-Ubin ASC

#### Electricals/electronics that can be recycled:

Mobile phones, mobile phone batteries, laptops, keyboards, modems, computer mice, docking stations, hard disk drives and printed circuit boards, DVD players, VCD players, set-top boxes, MP3 players, VCRs, remote controls and car stereos, telephones and answering machines, cables, plugs and wires.

Note: To reduce the risk of short-circuits and creation of fire hazard, please tape the ends or wires of rechargeable batteries before recycling them.

#### **RENEW Bins locations within our estate:**

**Eastpoint Mall** - Level 1 Main atrium, near the escalators

Bedok Community Centre - CC office counter area

**Bedok Point** - Level 2 corridor (near the lift lobby)

Bedok Mall - Customer service counter

**ITE College East** - Customer Visitor Centre (Administration Block)

#### The Integrated Building - Lobby

The Town Council will also be bringing this green initiative even nearer to our residents by collaborating with RCs/RNs for collection drives throughout 2020. More information will be shared shortly!

# Ever wished spring cleaning was easy? IT CAN BE, THANKS TO THIS FREE SERVICE!

If you are decluttering your home, utilise the free bulky item removal service offered by the Town Council.



Book an appointment for this free service at 6444 9549 three days before the planned disposal date.

FREE

Disposal of the first three items per housing unit per month.

\$5 per piece

Disposal of fourth and subsequent items.

This removal service is only applicable to HDB residents residing within East Coast GRC and Fengshan SMC.

Take note that the removal service is not applicable to:

- **X** House-moving
- **X** Commercial properties
- **Removal of small items** (e.g. newspapers, boxes, clothing)

### Dismantling/removal of built-in furniture (e.g. bed frames/cabinets/

drawers/wardrobes)

For more information on bulky item removal service, please visit our website at www.ectc.org.sg

# **RESIDENTS** IN OUR TOWN



# MY HOME AND MY HEART IN FENGSHAN

Ms Celine has been a Fengshan resident for more than 30 years. Initially, she stayed at Block 119 Bedok North Road with her family, but moved to Block 83 after giving birth to her daughter. She currently stays near Block 180.

#### How was Fengshan like when you moved here?

The blocks have pretty much stayed the same over the years. 85 Market was already here when we shifted in, and it's my mom's favourite place. She loves to do marketing there. The hawker centre opens from morning till night, which is very convenient.

# Was there any difference between the estate now and the estate then?

The facilities got better throughout the years, especially in the past 5-10 years. As my mom's mobility is limited, all the sheltered linkways and barrier-free access have helped her move more freely and conveniently. There are also ramps along the roads which help to slow down vehicles. This helps ensure her safety, especially since she cannot walk fast. My daughter enjoys going to the playgrounds around the estate too. Our family really appreciates all these changes that have benefitted us.

# Will there be any possibility that you move out of this estate in the future?

Not at all! My mom and most of my siblings stay nearby. We will gather thrice weekly to enjoy meals prepared by my mother since it is so convenient to do so. This is a place we grew up in, and we have not considered moving out of this estate.

# SHE BUILDS THE SIMEI SPIRIT

Mdm Lim "Moon" has been living in Simei since 1987!

#### How was Simei like when you moved here? And now?

When we moved here, there were no trains and buses. Now that there is an MRT, many buses, and even a mall, it's very convenient.

# Which community events have you joined, and what keeps you going?

I have joined different activities since I shifted here. I love to practise Tai Chi and I have been practising with other residents for many years. I also help the senior care community, which I enjoy. I feel very happy seeing the seniors enjoy themselves. Everyone loves to go on outings together and their smiles are what keep me going. We used to organise trips to the Zoo, Sentosa, Jurong Bird Park etc. Nowadays, we go shopping for Chinese New Year clothes and food!

#### Is organising these trips challenging?

Sometimes, the elderly residents do not adhere to the event timings and are uncontactable. Their absence makes me worried for their safety as they usually live alone and would have no one to help them in an emergency.

# How have the community activities affected your personal lifestyle?

My family says I spend too much time participating in community activities, but as these activities bring me so much joy, I will have to find the balance. I am currently focusing on improving the health of myself and my family.

#### What do you like about the estates?

The estates are pretty convenient to travel around and are very clean. I have also made lots of friends here and we even go travelling together. Simei is a great place!

# What new facilities would you like to see?

It would be great if there is a wet market here. I am also waiting for the laundry pipe socket holders to be upgraded to a rack. As residents get older, it is harder for us to hold the poles and carry them in and out.



Do you have a story to share about your neighbourhood? Write to us and get it featured! Write to us at www.ectc.org.sg/contact-us

# DEEPAYALI CELEBRATIONS

# CELEBRATING THE FESTIVAL OF LIGHTS

Deepavali was celebrated all across our town in October and November. Here are some snaps from the vibrant and joyful celebrations enjoyed by residents of all ages and races!





இந்தத் தீபாவளி பிரகாசமாகவும் மகிழ்ச்சியாகவும் அமைய வாழ்த்துக்கள்





Changi Sirai Deepavali Nite



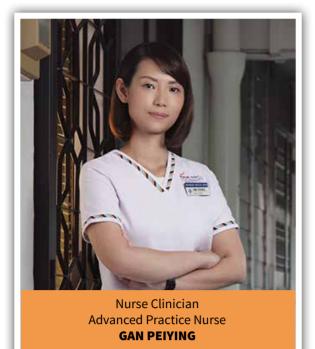








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# EVERYDAY HEROES IN OUR NEIGHBOURHOOD

Our everyday heroes ensure patients' well-being at the bedside, assist in surgeries and guide patients on healthy living, amongst other amazing things they do every day! But have you ever wondered what nurses do in the community? It's a different ball game altogether!

Changi General Hospital (CGH) Advanced Practice Nurse Gan Peiying takes her work into the heartlands every day. Here's her story.

"The Community Nursing Department at CGH provides its services via various programmes, one of them being the Community Nurse Posts (CNP) located in senior activity centres, faith-based organisations and community centres. This way, the team hopes to provide better access to good healthcare and encourage more seniors to take charge of their health. We also collaborate with community partners to help seniors who need more support.

A typical session at the CNP begins with a consultation. Sometimes, it can last up to an hour each! We screen for common health issues and educate the elderly on managing their conditions.

If they are well, we teach them ways to maintain their health and age gracefully.

If required, we visit the seniors who are unable to come to us. These cases are referred to us by our community partners.

Nurses have to be very independent in the community and we have to think on our feet. During a case discussion, one of my colleagues shared that she needed to dress a patient's wound but there wasn't any available surface that could be used. She then had a stroke of genius – she wiped down the luggage she was using to carry medical supplies and used it as an alternative to a table top and got the job done.

My name is Gan Peiying and I go places with my job. I choose to be a nurse."



Information on a career in nursing can be found at caretogobeyond.sg

# Sharing is Caring

Got a message for your loved one? Submit an original photo together with a short caption for a chance to be featured in our newsletter.

Submit your entries through **ectc.org.sg/contact-us** with your name, address and contact details, and title your entry: **ECF Valentines entry**.





Happy Valentines' Day!



# FESTIVITY & HARMONY \*

# in Our Town

December was a month of festivities which saw residents celebrate Christmas and neighbourly harmony. Here are your happy photos from our various events!

















# LIFT ENHANCEMENT PROGRAMME (LEP)

电梯提升计划 (LEP) PROGRAM PENINGKATAN LIF (LEP) மின்தூக்கி மேம்பாட்டுத் திட்டம் (LEP)

Dear residents of Bedok and Fengshan division,

Please be informed that we have appointed Fujitec Singapore Corpn Ltd to carry out enhancement works to the lift(s).

As the lifts were installed by HDB some time back, there is a need to enhance/upgrade the safety features to comply with the latest Building and Construction Authority (BCA) requirements. Hence, we require the lifts to be shut down to facilitate these works. The 6 safety features that will be carried out under the Lift Enhancement Programme (LEP) include:

- 1. ACOP Ascending Car Overspeed Protection
- 2. UCMP Unintentional Car Movement Protection
- 3. Slacken Governor Rope Electrical Safety Device
- 4. Car Apron
- 5. Light Curtains as a Door Protective Device
- 6. Electrical Safety Interlocking for Multipanel Door

During the work progress, some noise will be generated. We will take precautions to minimise the noise and inconvenience caused to residents.

LEP will be fully funded by the HDB and Town Council.



谨此通知,我们将展开电梯提升 计划。

由于建屋发展局安装的电梯已运 行多时,因此我们必须加强/提 升电梯安全性能,以符合建设局 的最新要求。电梯将暂停服务, 以便进行提升工程。

施工时可能会产生噪音,我们将 采取措施,尽量降低噪音和减少 对居民带来的不便。

不便之处,敬请原谅。

谢谢。

Harap maklum bahawa kami akan menjalankan kerja-kerja peningkatan ke atas lif di blok ini.

Memandangkan lif ini telah dipasang oleh HDB lama dahulu, terdapat keperluan untuk ia diperbaiki/ dipertingkat ciri-ciri keselamatan bagi memenuhi tuntutan Penguasa Bangunan dan Pembinaan. Oleh itu, kami perlu mematikan lif untuk memudahkan kerja-kerja tersebut.

Semasa kerja-kerja dijalankan, bunyi bising akan kedengaran. Kami akan melaksanakan langkahlangkah pencegahan bunyi untuk mengurangkan kebisingan dan ketidakselesaan penduduk.

Kami mengharapkan pemahaman anda terhadap kesukaran yang berlaku semasa pelaksanaan kerjakerja peningkatan lif ini.

Terima kasih.

நாங்கள் மின்தூக்கிகளில் மேம்பாட்டுப் பணிகளை மேற்கொள்ள விருப்பதாக இதன்வழி தெரியப்படுத்துகிறோம்.

இந்த மின்தூக்கிகளை வீடமைப்பு வளர்ச்சிக் கழகம் நிறுவி சில காலமாவதா ல், கட்டடக் கட்டுமான ஆணையத்தின் அண்மை விதிமுறைகளின்படி பாதுகாப்பு அம்சங்களை அமைப்பதற்காக மின்தூக்கிகள் மேம்படுத்தப்பட வேண்டும். எனவே, மேம்பாட்டுப் பணி களை மேற்கொள்வதற்காக மின்தூக்கி கள் மூடப்படுகின்றன.

பணி நடைபெ றும்போது, ஓரளவு இரைச்சல் ஏற்படும். இந்த இரைச்சலையும் குடியிருப்பாளர்களுக்கு நேரும் சிரமத்தையும் குறைக்க எங்களால் முடிந்தவரை முயற்சி எடுப்போம்.

மேம்பாட்டுப் பணிகள் நடைபெறும்போது ஏற்படக்கூடிய சிர ம த்தை ப் பொறுத்துக்கொள்ள உங்கள் புரிந்துணர்வை நாடுகிறோம்.

நன்றி.

# NRP WORKS KICK OFF in Changi Simei has begun! Member of Parliament

The Neighbourhood Renewal Programme (NRP) for Changi Simei has begun! Member of Parliament Ms Jessica Tan led the NRP groundbreaking ceremony, held on 23 November at Block 245 Simei Street 5. Brochures explaining the details of the NRP were handed out to residents, who enjoyed a high tea reception and a Lion Dance performance at the event. The NRP will benefit residents from Blocks 242 to 247 Simei Street 5 and Blocks 253 to 256 Simei Street 1.



# SAME SAME, BUT DIFFERENT

#### We revamped our website!

To serve you better, we introduced new features to the Town Council website, including:

- **One-click tools.** Newly-added widgets on our home page let you access updated schedules and happenings in our town.
- An easier-to-read layout. A comprehensive menu and new theme help you get news and updates faster.
- A more comprehensive feedback system. The revamped contact form now includes an "add attachments" button.
- Adding a "News and updates" page.

Bookmark **https://ectc.org.sg/** to stay connected with us and your fellow neighbours!





# **A MUSICAL NIGHT OF MERRYMAKING**

# BEDOK

On 10 November, more than 400 residents gathered for a night of fun and feasting. Bedok Deepavali Musical Night 2019 showcased colourful multi-cultural dances, games, a lucky draw, and the crowd favourite - a thosai "live" station! MP Mr Lim Swee Say kick-started the celebrations by lighting a traditional Kuthvillaku (brass lamp).





# 9 November 2019, Saturday Ms Jessic Adviser to East Coast Member of Parli ACHIEVING CLEANLINESS, TOGETHER



Clean & Green @ Changi Sime



## **CHANGI SIMEI**

Well done, Changi Simei, for continuing your commitment to keep the neighbourhood Clean and Green! On 9 November, MP Ms Jessica Tan joined residents to collect litter and plant trees, strengthening their pledge together to care for the environment. They were rewarded with a light-hearted skit, booths exhibiting zero-waste tips, and a hearty lunch.



# CONTINUING EDUCATION & CAREER EXCELLENCE

## KAMPONG CHAI CHEE

Congratulations to the recipients of the Community Education Awards! They received their award from MP Mr Lee Yi Shyan on 16 November at Kampong Chai Chee CC. Besides being recognised for their excellent academic performance, award winners also joined other young adults in a resume and interview workshop.





# FUELLING UP ON TASTY FOOD AND TIPS

## SIGLAP

Siglap residents from Block 162 and 164 Bedok South Road enjoyed a potluck party on 19 October. Besides enjoying a meal with MP Dr Maliki Osman, they learnt how to stay abreast of the latest national policies and ways to seek appropriate help. They had a fun time learning to make ornaments and decorations for the Deepavali celebrations that were just around the corner!







# SWEATING IT OUT FOR A GOOD CAUSE

## FENGSHAN

Walk For Rice @ Fengshan (WFR) is an annual event that lets residents exchange laps around a stadium track for bowls of rice for the needy. More than 250 residents took part in the 2019 WFR, held at Bedok Stadium on 2 November. Both young and old residents took part in the main event, completing a record of 9,281 laps combined! MP Ms Cheryl Chan joined residents for a zumba warm-up and the walk.





# 2020 RC/RN RECYCLING SCHEDULE



DAY	DATE	ТІМЕ	ADDRESS	ORGANISED BY
BEDOK				
Every 3 <sup>rd</sup> Sunday	19 Jan, 16 Feb, 15 Mar, 19 Apr	10.30am - 12pm	Blk 37 Bedok South Ave 2 #01-445	Bedok Bunga Merah RC
Every last Sunday	26 Jan, 23 Feb, 29 Mar, 26 Apr	9am - 11am	Blk 10C Bedok South Ave 2 #01-562	Bedok Orchid RC
CHANGI SIMEI				
Every 3 <sup>rd</sup> Saturday	18 Jan, 15 Feb, 14 Mar, 18 Apr	2pm - 5pm	Blk 155 Simei Road #01-202	Changi Simei Zone 3 RC
KG CHAI CHEE				
Every 3 <sup>rd</sup> Saturday	18 Jan, 15 Feb, 21 Mar, 18 Apr	10am - 12pm	Blk 221A Bedok Central #01-70	Kg Chai Chee Linear Green RN
Every last Sunday	26 Jan, 23 Feb, 29 Mar, 26 Apr	11am - 11.30am	Blk 765 Bedok Reservoir View	Kg Chai Chee Longvale RN
SIGLAP				
Every last Sunday	26 Jan, 23 Feb, 29 Mar, 26 Apr	1pm - 3pm	Blk 71 Bedok South Rd #01-250	Siglap Lucky Valley RC
Every last Sunday	26 Jan, 23 Feb, 29 Mar, 26 Apr	8.30am - 10am	Blk 51 New Upper Changi Rd #01-1500	Siglap Ixora RC
FENGSHAN				
Every 2 <sup>nd</sup> Sunday	12 Jan, 9 Feb, 8 Mar, 12 Apr	8.30am - 12pm	Blk 111 Bedok North Rd #01-323/325	Fengshan Pine RN
Every 1 <sup>st</sup> Sunday	5 Jan, 2 Feb, 1 Mar, 5 Apr	8.30am - 10am	Blk 124 Bedok North Rd #01-155	Fengshan Aspen RN
Every 2 <sup>nd</sup> Sunday	12 Jan, 9 Feb, 8 Mar, 12 Apr	10am - 12pm	Blk 93 Bedok North St 4 #01-1461	Fengshan Cedar RN
Every 2 <sup>nd</sup> Sunday	12 Jan, 9 Feb, 8 Mar, 12 Apr	9am - 12pm	Void Deck at Blk 185 Bedok North Rd Void Deck at Blk 79 Bedok North Rd	Fengshan Mulberry RN

AKAN DATANG ● 即将来临 ● COMING SOON ● விரைவில் வருகிறது						
	What	When	Where	Contact	Phone	
BEDOK	Blood Donation Drive	2 Feb 20, 9.30am - 4pm	Bedok CC	Ethan Lim	6442 5317	
CHANGI SIMEI	Parc Lumiere CNY Celebrations	8 Feb 20, 11.30am - 1.30pm	Foyer @ Blk 168D Simei Lane	Candy Lim	6781 6058	
CHANGI SIMEI	Changi Simei Zone 3 CNY Celebrations	8 Feb 20, 9.30am - 12pm	Void Deck @ Blk 155 Simei Road	Candy Lim	6781 6058	
KAMPONG	Chinese New Year Dinner	18 Jan 20, 6.30pm - 9.30pm	Bedok Town Square	Neo Jin Kwee	6241 9878	
CHAI CHEE	Chingay @ Heartlands	23 Feb 20, 6.30pm - 9pm	Bedok Town Square	Lina Kamal	6241 9878	
SIGLAP		Every Tuesday – DanceFIT, 10.30am – 11.30am				
	Silver BluePrint Programmes for Seniors aged 50 and above	Every Wednesday – HPB Senior Physical Activity Programme, 10am - 11am	Siglap CC Brian Lee		6449 8040	
	(Excluding Public Holidays)	Every Thursday – Senior Health Curriculum, 10am - 11am				
		Every Friday – Qigong, 10am - 11am				
FENGSHAN	Chingay @ Heartlands	23 Feb 20, TBC	ТВС	ТВС	6449 5136	

The above dates and venues are accurate at press time. Please call to check.

Be dazzled by the

# **COLOURS OF THE EAST**

## a Chingay @ Heartlands 2020 event

specially for East Coast-Fengshan residents!

DATE:	23 February 2020 (Sun)	-
TIME:	5:30 PM - 10:00 PM	
VENUE:	<b>5 Stop-Points within East Coast GRC</b> <b>&amp; Fengshan SMC</b> Open Field beside Eastpoint Mall > Siglap CC Basketball Court > Bedok Town Square > Fengshan Greenville Estate > Open Field in front of Blk 21	
	s page for more information: /www.facebook.com/eastcoastcluster	

Compliments

"I am a resident of Blk 106 Bedok North Ave 4. I have been staying here for two years plus and I have seen huge changes since then. I would like to compliment the officer in charge of this block. I don't remember her name but I have seen her walking the estate and clearing all the obstructions at the common areas regularly. I have spoken to her recently and get to know what kind of work she has been doing and the purpose of doing so. Indeed, she's been a great help. Appreciate her hard work and even such quick reinstatement of the place back to its original after a fire case happened recently. My family and I are glad to have had such a responsive officer assisting our area" "Thank you for the effort in making the area a better living environment for the residents. Really appreciate it."



"I have seen the lighting in the lobby - it is perfect. Thank you so much for listening to the needs of the people, especially the elderly who are the ones facing the difficulty of poor vision and mobility. A simple change like lighting makes an immense difference in the risks they face in terms of falls and safety."

**Mr Sufan** 

**Ms Nga** 

## **Meet the** People Sessions (MPS)

Every Monday (except Public Holidays)

# YOUR MEMBERS OF PARLIAMENT

#### Mr Lim Swee Say

Member of Parliament for East Coast GRC MPS : Every Monday at 7.30pm (except public holidays) Venue : Blk 30 New Upper Changi Road #01-784 S(461030) : 6442 1955 Te : 6442 9210 Fax Email : Bedok@pap.org.sg

#### Dr Mohamad Maliki Bin Osman

Senior Minister of State Ministry of Defence & Ministry of Foreign Affairs & Mayor, South East District Member of Parliament for East Coast GRC : Every Monday at 8pm MPS (except public holidays) Venue : Blk 70 Bedok South Road #01-278 S(460070) : Every last Friday at 8pm MPS (except public holidays) Venue : Blk 3 Changi Village Road (Facing Changi Ferry Terminal) · 6241 5840 Te Fax

- : 6449 5329
- Email : Siglap@pap.org.sg

Ms Jessica Tan Soon Neo Member of Parliament for East Coast GRC Chairman of East Coast-Fengshan Town Counci

Mr Lee Yi Shyan

Town Council

Tel

Member of Parliament for East Coast GRC

Vice-Chairman of East Coast-Fengshan

(except public holidays)

Venue : Blk 408 Bedok North Avenue 2

For urgent matters only,

: 8752 8867 (Branch Secretary)

#01-38 S(460408)

10am-5pm daily

....

Email : Kg.Chai.Chee@pap.org.sg

MPS : Every Monday at 8pm

- MPS : Every Monday at 7.30pm (except public holidays) Venue : Blk 131 Simei Street 1
- #01-208 S(520131) : 8752 8867 (Branch Secretary) Tel For urgent matters only, 10am-5pm daily
- Email : my.mp@changisimei.sg

#### Ms Cheryl Chan Wei Ling

- Member of Parliament for Fengshan SMC Vice-Chairman of East Coast-Fengshan Town Council
- MPS : Every Monday at 8pm (except public holidays)
- Venue : Blk 119 Bedok North Road #01-209 S(460119)
- : 8752 8867 (Branch Secretary) Tel For urgent matters only, 10am-5pm daily
- Email : Fengshan@pap.org.sg

#### **EMERGENCY & USEFUL NUMBERS**

Please call the Town Council at 6444 9549 if you have any query/ feedback on the following:

#### **ESTATE MAINTENANCE**

Conservancy and cleaning work on common property such as void decks, common corridors and car parks · Mechanical or electrical equipment such as lifts, water pumps, switch rooms and lighting . Landscaping and horticulture maintenance

#### **ENFORCEMENT ACTION**

Illegal parking of motor vehicles on common property • Illegal displays of signs and banners • Illegal plucking of fruit or shrubs • Indiscriminate dumping of unwanted items · Pilferage of Town Council's water and electricity · Vandalism of Town Council's property

To ensure immediate attention on your feedback, contact these agencies
directly for the following:

#### **ENVIRONMENTAL POLLUTION, CROWS**

National Environmental Agency (NEA) 1800-225 5632 Email: Contact_NEA@nea.gov.sg
Department of Public Cleanliness (DPC) 6225 5632 Online Feedback Form: www.nea.gov.sg/corporate-functions/feedback

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Animal & Veterinary Service (AVS)1800-476 1600	
Online Feedback Form: www.nparks/gov.sg/avs/feedback	
Society for the Prevention of Cruelty to Animals (SPCA)	

Email: enquiries@spca.org.sg	6287 5355
TRAFFIC LIGHTS	
Land Transport Authority (LTA)	1800-225 5582
Email: feedback@lta.gov.sg	
LEASES, TENANCIES, RENOVATIONS, PERMITS,	
OF A CON DADIVINO	

#### SEASON PARKING

Housing and Development Board (HDB) 64	90 1111
General enquiries: hdbmailbox@mailbox.hdb.gov.sg	
Car Park matters: hdbcarparks@mailbox.hdb.gov.sg	

#### CDC/FSCS/COMMUNITY CLUBS/CENTRES

South East CDC	6432	1300
Community Mediation Centre	6325	1600
TRANS Centre (TRANS Family Services)	6449	0762



Moral Family Service Centre -------- 6449 1440 Care Corner Family Services Centre (Tampines)----- 6786 6225 Bedok Community Centre ------- 6442 5317 Changi Simei Community Club ------- 6781 6058 Fengshan Community Club ---- 6449 5136 Kg Chai Chee Community Centre ----------- 6241 9878 Siglap Community Centre ------ 6449 8040

### POLICE

Ρ	olice Hotline	1800-255	0000
В	edok North NPC	1800-244	9999
В	edok South NPC	1800-244	8999
С	hangi NPC	1800-587	2999
В	edok NPP	1800-241	9999
S	iglap NPP	1800-448	9999
Т	anah Merah NPP	1800-449	9999

#### **EMERGENCY SERVICES**

Fire / Ambulance	995
Ambulance Service (non-emergency)	1777
Police / Radio Police Car	999
Traffic Jam / Accident Reporting	6547 1818
Traffic Police (Enquiries)	6547 0000

#### SINGAPORE POWER

Piped Gas Supply	1800-752 180	)0
Water Supply	1800-225 578	32
Electricity	1800-778 888	38
ESSENTIAL NUMBERS		

#### 24-Hour Essential

Maintenance Service	1800-325 8888
HDB Branch Office Service Line	1800-225 5432
HANDYMAN SERVICES*	

#### Sanitary Works 388 Pte Ltd -Building Works

- Liong Construction 6455 6846 Electrical Works 8611 6315 Propell Integrated Pte Ltd
- \*For more information, visit www.ectc.org.sg



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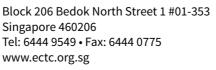
#### **EDITORIAL COMMITTEE**

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#### Members

Mr Chai Kuo Fatt (Changi Simei) Ms Shirley Tay (Fengshan) Ms Marilyn Ng (Fengshan) Ms Caroline Kwan (Kg Chai Chee) Ms Margaret Leong (Siglap)

> Secretariat Ms Han YuJing Ms Jasmine Tan





6316 9891





We wish to keep serving you – the main beneficiaries of these town improvements! To help us help you, keep sending us your feedback and compliments. We welcome your views and comments.

To contact us, visit **https://ectc.org.sg/contact-us/** 

# To More Years of Shaping **Our Town Together**

East Coast-Fengshan is shaped by you. Thanks to the feedback you have provided us over the years, your compliments on how the new and improved facilities have benefited your families, and your requests to keep seeing our town improve, so much improvement works have been completed. These upgrades have enlivened the neighbourhood and contributed to better quality of life. Go ahead, take a look at the improvements you have helped to make a reality!



