

EAST COAST

News

BEST HOME, BRIGHTER FUTURE

Have a
Prosperous
New Year!

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Rally your RC/RN for
the Estate Maintenance
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What to know about
Budget 2020

SPOT THE DIFFERENCE

Spot the 5 differences between these two pictures and you stand a chance to win a \$10 shopping voucher!

RULES & REGULATIONS

- 1. Fill in your personal details, cut out the quiz and mail it to: Quiz for Issue #124, East Coast-Fengshan Town Council, Block 206 Bedok North Street 1, #01-353, Singapore 460206
- 2. Closing date is 13 April 2020.
- 3. Only HDB residents of East Coast GRC and Fengshan SMC are eligible to participate.
- 4. Winners will be notified by post.
- 5. Only 1 entry per household will be accepted.



Name: _____ NRIC: _____
(Last 3 numerical digits and letter, eg. SXXXX123A)

Address: _____

Postal Code: _____ Contact No.: _____

Division: _____ Email: _____
(By providing the email address, you agree to receive updates from us.)

Congratulations!

WINNERS* OF QUIZ #123

S/N	Name	NRIC (last 4 characters)
1	Erin Liew	210A
2	Goh Hup Peng	606H
3	Ho Siew Hock	399Z
4	Lim Teck Bee	691A
5	Lim Tze Ko	273C
6	Roney Nonis	842F
7	Sajili Bin Ali	229C
8	Tan Seok Hoon	299E
9	Tri Widiанти	093I
10	Wong Swee Cheng	006I

*Winners have been notified by post

ANSWERS FOR LAST ISSUE:



Visit our Facebook page:
www.facebook.com/EastCoastTC/

JOIN THE ESTATE MANAGEMENT COMPETITION!

To encourage residents to play a more active role in estate management, East Coast-Fengshan Town Council has organised a Residents Committee (RC)/Residents Network (RN) Estate Management Competition (EMC) for all its RCs/RNs.

Congratulations to the following winners of the RC/RN EMC 2019!

Bedok
Bunga Merah
Orchid

Changi Simei

Zone 1
Zone 3
Zone 4

Fengshan
Mulberry
Pine

Kampong Chai Chee

Garden Hill
Linear Green
Longvale

Siglap
Ixora
Lucky Valley

RC/RN EMC 2020 is now open! For the whole year, each estate will be assessed periodically and points will be given based on their performances.

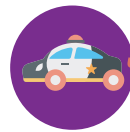
Play a part to win for your estate. For more information, contact your local RC/RN.

The criteria are:



Feedback

Giving constructive and feasible feedback to the Council, so that the Town Council (TC) can improve the standard of our living environment.



Quarterly Night Inspection

RC/RN members carry out night inspections with the TC staff to identify defects in their estates.



Community Gardening

RC/RN take care of their own Community Gardens such as trimming of water shoots, housekeeping and watering of plants.



Block Cleaning

Residents carry out monthly block cleaning to improve the standard of cleanliness of their estates. This helps to inculcate residents with good social behavior.



Recycling Activities

RC/RN organises recycling activities to raise awareness on environmental sustainability.

RC/RN RECYCLABLES COLLECTION

Our RCs and RNs have done an outstanding job! Together, we collected 1,433,837 kg of recyclables in 2019. That's 17.1% more than in 2018!

The top 3 collectors are:

Fengshan
Mulberry RN

Changi Simei
Zone 3 RC

Changi Simei
Zone 1 RC

OUR HABITS MATTER

The 2019 Novel Coronavirus (COVID-19) spread has got many of us wondering how to best protect ourselves and our loved ones. All of us play a critical part in halting the spread of the virus. Let's practise good personal hygiene, adhere to travel regulations, and stay up-to-date with news regarding the COVID-19 spread.

Personal hygiene tips to contain spread of viruses:



Wash your hands regularly using soap and water, and for at least 20 seconds - the time it takes to sing "Happy Birthday" twice!



If you are unwell, wear a mask and see a doctor immediately.

Visit www.flugowhere.gov.sg/ to obtain the list of Public Health Preparedness Clinics (PHPCs) that you can visit in our town.



Avoid crowded places and events. If it is unavoidable, be seated at least 1 metre apart from others, and reduce contact with others (e.g. avoid shaking hands).

Travel regulations during this period:

Singaporeans are advised to defer all travel to Hubei province and non-essential travel to mainland China, Iran, Japan and the Republic of Korea, Italy, France, Spain and Germany.

If you have travelled abroad, monitor your health closely for two weeks upon returning to Singapore. Seek medical attention promptly if you feel unwell.

If you develop a fever or respiratory problems (e.g. cough, shortness of breath), call your clinic ahead of time to schedule your appointment.

When seeking medical attention, wear a mask and inform the doctor of your travel history.

Given the evolving situation and ongoing investigations in Asia and Europe, Singaporeans who need to travel to the affected areas are advised to regularly check MOH's website for updates.

Remember, stay calm and be vigilant at all times!



GO fix

Special Promotion for East Coast Fengshan Residents

\$18 off

Promo Code
ECFTC18



Let's GO fix!



Download GO fix mobile app on:



www.gofix.com.sg



Air Con



Electrical



Handyman



Home Improvement



Plumbing



IT



Security Systems

The handyman services partner you can trust

DRIVER GRABS THE CHANCE TO THANK HEALTHCARE WORKERS



East Coast-Fengshan resident Mr Johnny Chia has been a driver for ride-hailing app Grab since 2016. When the GrabCare programme was launched early this year, Mr Chia signed up with the intention to show his support for healthcare workers. He shares about his reasons for taking a step many would not.

“I first heard about this service from the Grab app. I wanted to participate because healthcare staff are working hard on the frontlines at this critical period and they deserve the transport services.

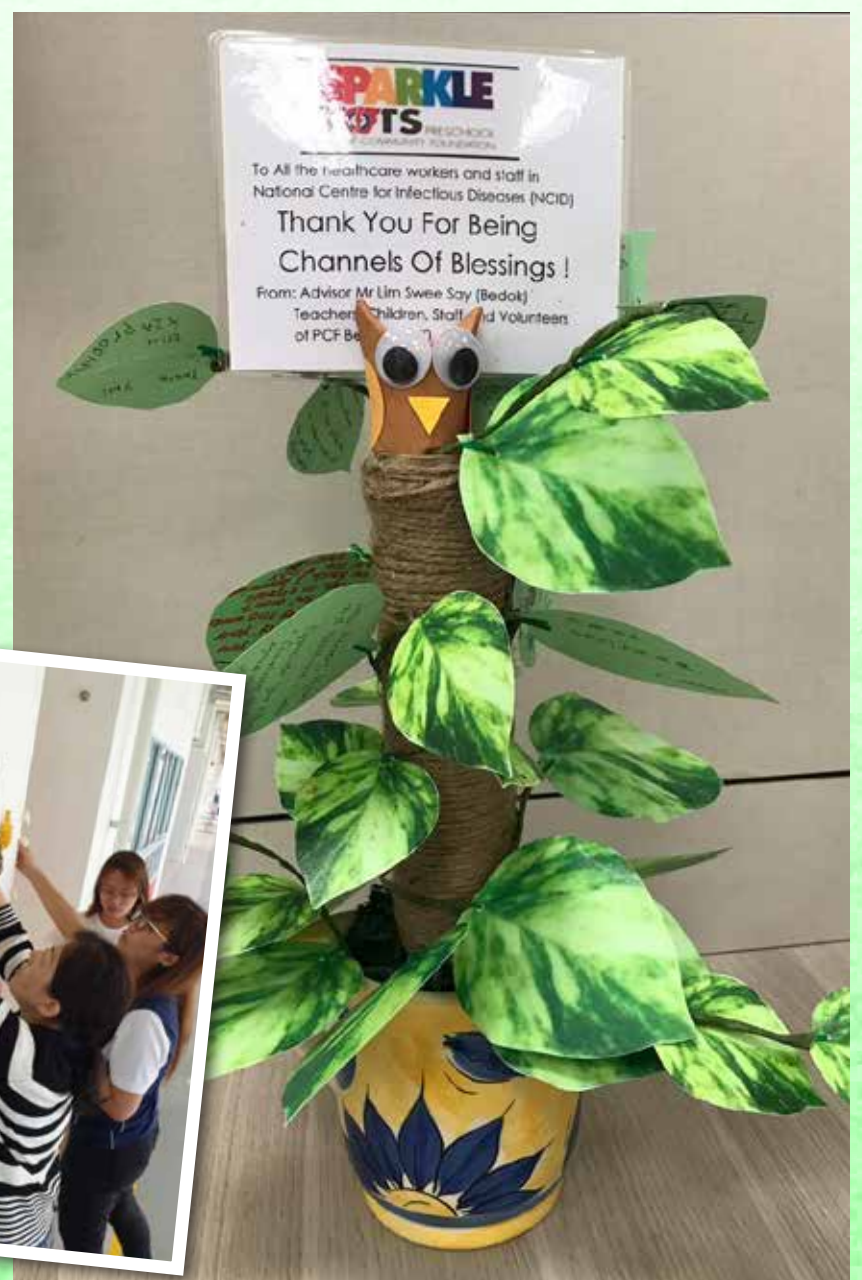
Initially I was hesitant to join as I have three young kids, but when I think back to the times my sons visited the hospital in the past, I recall healthcare staff always being patient and nice. I felt that we should support them in these circumstances. After all, the situation is under control currently, and we must thank them for their efforts.

My family supported my decision to join GrabCare. My group of driver friends signed up for it as well. There was once my neighbours avoided taking the same lift as me as they know that I am a Grab driver but I understand how they feel. I did not sleep with my family in the initial stages of GrabCare. Instead, I would sleep in the living room. To protect myself, I wear a mask in the car. I air the car and wipe the seats after every trip too.

I am thankful for the healthcare workers at our frontlines and appreciate all their hard work and effort.”

TOTS PEN THANKS TO COVID-19 FRONTLINERS

Students from PCF Sparkletots Preschool at Blk 30 New Upper Changi Road surprised National Centre for Infectious Diseases (NCID) workers by writing heartfelt thank-you notes on paper “leaves”. Clipped to a “plant” and delivered to NCID, the notes expressed the children’s well wishes to NCID staff for their effort in braving the frontlines amid the COVID-19 outbreak.



PUTTING OUR BEST FOOT FORWARD TO BATTLE COVID-19

Caring for residents' health and well-being through best estate management practices has always been our top priority. As the current COVID-19 outbreak period calls for extra care and precaution, we have stepped up and introduced measures to keep community spread risk minimal. These include:



Stepping up cleaning works at common areas that have high human traffic or many physical touchpoints.

Railings, playground equipment and lift buttons are cleaned with disinfectant daily. The conservancy team is also protected as they wear gloves, and sanitise their hands after finishing their cleaning works.

1. Electronic/Internet Banking

This service is available to residents who have an account with UOB, OCBC, DBS, POSB and SCB.

2. Inter-bank GIRO

Download the application form from the ECFTC website and mail the completed form to us.

3. Recurring Credit Card Scheme (RCCS)

Download the application form on our website and mail the completed form to us or upload the completed RCCS form via our contact form on our website.

4. AXS Machine

Find out more at www.axs.com.sg

5. SAM Kiosk

Find out more at www.singpost.com/locate-us



Scan to learn more about alternative payment modes at www.ectc.org.sg or simply connect with us at 6444 9549.

3 Introducing daily temperature screening for all ECFTC staff and visitors.

We have put in place a mandatory temperature screening measure for all our staff and visitors. Any individual found to have a fever will be advised to visit a doctor immediately.

A BRAND NEW EXPERIENCE

The OneService mobile app has been upgraded to bring you convenience with just a few taps. Use this app to submit feedback relating to upkeep of shared facilities, cleanliness and animal control. Check out its user-friendly interface!

BROUGHT TO YOU BY :



ONESERVICE
MUNICIPAL SERVICES OFFICE

Download and use the OneService App!

Report Issues

- such as:
- Facilities in HDB Estates
 - Cleanliness
 - Pests
 - Animals & Birds

Find Parking

- Locate nearby carparks
- Pay electronically instead of using coupons at URA and HDB carparks through the App

It is part of a one-stop community platform to a better neighbourhood!



GET IT ON Google Play

GET IT ON App Store



A RENEWED NEIGHBOURHOOD REJUVENATES MINDS



**Do You Know
These NRP acronyms?**

**MSCP – Multi-Storey
Car Park**

EXTG – Existing

**BFA – Barrier-Free
Access**

Every person you meet, every activity you undertake, in fact every new experience in your neighbourhood may touch and change you for the better. The Fengshan Breakfast and Neighbourhood Renewal Programme (NRP) Public Consultation and Exhibition, held at Block 94D Bedok North Avenue 4 from 15 to 16 February 2020, showcased proposed estate improvements such as new covered linkways, drop-off porches, barrier-free ramps and new precinct markers. These improvements span from Blocks 94A (multi-storey carpark) and 94B to 94E Bedok North Avenue 4.

The cost of neighbourhood renewal is fully borne by the government, but it takes the support of at least 75% of residents to ensure these improvements are implemented.



“The main concepts are to promote inter-connectivity between blocks and amenities through linkages, and also to encourage healthier living. By building a community garden, we hope to get more residents to share the joy of gardening as well as eat more healthily,” Mr Chua Seow Ann, the architect for this NRP, explained.

Mr Joseph Loo, 60, was pleased that his days of carrying an umbrella are waning due to the proliferation of covered linkways in the near future.

MP Ms Cheryl Chan officiated the launch.

We Wish all Residents a
*Bountiful
&
Happy* Chinese
New Year!

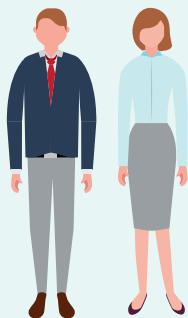
欢祝所有居民鼠年丰衣足食，喜事连连!





BUDGET 2020: A HELPING HAND FOR ALL SINGAPOREANS

The Budget 2020 Care & Support Package is an initiative that will benefit all Singaporeans, and was introduced to ease household and living costs. Read on to find out the benefits that are in store for you!



For individual Singaporeans

- Up to \$300 for Singaporeans aged 21 and above
- Additional \$100 for each Singaporean parent with at least one Singaporean child aged 20 and below in 2020
- \$100 PAssion Card top up for Singaporeans aged 50 and above in 2020
- Additional 20% workfare payments for work done in 2019, with a minimum payment of \$100
- Cash payout of \$700 to \$1,600 over 5 years for adult Singaporeans to offset GST expenses
- \$500 SkillsFuture Credit top-up for Singaporeans aged 25 and above
- Additional \$500 SkillsFuture Credit top-up for Singaporeans aged 40-60



For households living in HDB flats

- \$100/year in grocery vouchers in 2020 and 2021 for Singaporeans aged 21 and above living in 1- or 2- room flats
- Double the regular U-Save voucher for eligible households
- Larger households get 2.5 times the regular U-Save amount in 2020
- GST offsets worth 5-10 years for most Singaporean households
- S&CC rebates amounting to 1.5-3.5 months for eligible households

S&CC Rebate				
HDB Flat Type	April 2020	July 2020	October 2020	January 2021
1-and 2-room	1 month	1 month	1 month	0.5 month
3-and 4-room	1 month	0.5 month	0.5 month	0.5 month
5-room	0.5 month	0.5 month	0.5 month	0.5 month
Executive/ Multi Generation	0.5 month	0.5 month	0.5 month	—

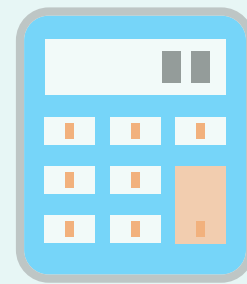
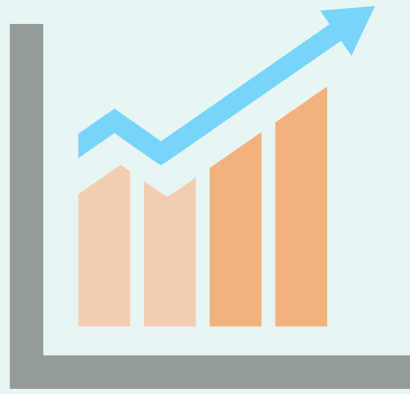


For students receiving financial assistance from MOE

- Higher pre-university bursary quantum of \$1000
- Increased transport subsidies
- School meal subsidies increased for secondary school students

For more information on Budget 2020 measures, please refer to https://www.singaporebudget.gov.sg/budget_2020 or scan this QR code:





For students pursuing higher education

- Higher bursaries for students in polytechnics and autonomous universities
- Up to \$200 increase in cash bursary quantum for full-time ITE students



For retirees/those planning for retirement

- Government will match CPF retirement account top-ups dollar for dollar up to annual cap of \$600 from 2021 to 2025. This applies to Singaporeans aged 55 to 70 without the prevailing basic retirement sum.
- Quarterly Silver Support Scheme cash payouts increased by 20%, up to \$900/quarter, from 1 Jan 2021



For seniors

- Healthcare subsidies up to 80% at Public Healthcare Institutions and aged care services
- Seniors' Mobility and Enabling Fund to provide support for assistive devices and home healthcare items



For sustainable living

- All HDB towns to be eco friendly by 2030
- Incentives to encourage lower-income households to buy energy-efficient appliances



For those who need extra support and care

- Enabling Employment credit introduced to encourage hiring of Singaporean persons with disabilities
- \$500 million top-up to ComCare Fund
- \$200 million top-up to MediFund
- \$750 million top-up to ElderCare Fund

HOORAY FOR HARMONY NIGHT!

500 residents attended Residents' Harmony Night on 27 December 2019 organised by the RCs, MAEC, IAEC and IRCC. Besides the live band performance, activities such as Chinese calligraphy, henna art, batik painting, balloon sculpting and *bunga manggar* (traditional Malay wedding decoration) making provided an opportunity for residents to participate and learn more about various ethnic groups.



BEDOK



CHANGI SIMEI

LET'S TALK ABOUT THE BUDGET

On 22 February, approximately 50 residents gathered at Changi Simei CC to receive in-depth explanations and clarifications to Budget announcements. After a tea reception, opening remarks by MP Ms Jessica Tan kick-started the dialogue session. Residents also directed their questions to Ms Tan.



KAMPONG CHAI CHEE

BRIDGING RELATIONSHIPS THROUGH SHARING

Residents of Ruby RN gathered for a block party and Budget 2020 sharing session at Block 132 Bedok North Street 2 on 8 March. They also got to understand more about Indian culture thanks to a sharing session by fellow resident Mdm Jayya. MP Mr Lee Yi Shyan joined residents at the fun-filled event.



NEW YEAR BLISS AT JEWEL IN THE EAST



SIGLAP

After a tour of the wondrous Canopy Park at Jewel Changi Airport, residents were served a sumptuous lunch at Expo's Bliss Restaurant on 1 February. Karaoke? Check! Fun games? Check! Freebies? Check! MP Dr Maliki Osman graced the joyful outing, delivering a festive speech wishing attendees good fortune and health.

COLOURFUL AND ABUNDANT BEGINNINGS

FENGSHAN

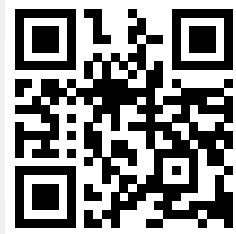
The Tamil new year was celebrated by residents of all races on 19 January. Fengshan's Pongal featured an array of traditional Indian dishes, colourful *kolam* and cultural games. Mud pots were smashed to signify an explosion of colour and abundance for the new year. MP Ms Cheryl Chan was present to wish Tamil residents a bountiful year ahead.



Sharing is Caring

Got a message for your mum or dad? Submit an original photo together with a short caption for a chance to be featured in our newsletter.

Submit your entries through ectc.org.sg/contact-us with your name, address and contact details, and title your entry: **Mother's/Father's Day entry.**



Busting the Dengue Chain Together

Dengue cases have been on the rise since the start of the year. Let's take the following steps to halt dengue in its tracks in our neighbourhoods!



Remove flowerpot plates where possible.

Elakkan daripada menggunakan piring pengalas pasu bunga, jika boleh.

避免使用花盆底盘。

சாத்தியமானால் செடிச்சட்டி தட்டுகளை நீக்கிவிடுங்கள்.



Turn over water storage containers and keep the rims dry. Store them away from the rain.

Telungkupkan bekas simpanan air dan pastikan bibirnya kering. Simpan di tempat yang terlindung daripada hujan.

将储水容器倒置存放。并保持容器边缘干燥，以免雨水积存。

கொள்கலன்களைப் பயன்படுத்தாதபோது கவிழ்த்து வைங்கள். அவற்றின் விளிம்புகளை ஈரமின்றி உலர்வாக வைத்திருங்கள்.



Loosen hardened soil on alternate days.

Gemburkan tanah yang keras selang sehari.

每隔一天铲松干硬泥土。

இறுகிப்போன மண்ணை இரு நாட்களுக்கு ஒரு முறைக் கிளறிவிடுங்கள்.



Avoid using canvas or plastic sheets as they may trap water.

Elakkan daripada menggunakan kanvas dan plastik kerana air boleh bertakung.

少用帆布或塑料遮棚，避免积水。

பாய்த்துணி அல்லது பிளாஸ்டிக் விரிப்புகளில் தண்ணீர் தேங்கக்கூடும் என்பதால் அவற்றைப் பயன்படுத்துவதைத் தவிர்த்துங்கள்.



Avoid growing plants with thick leaf axils that may trap water.

Elakkan daripada menanam tanaman yang mempunyai celah-celah daun yang teba kerana air boleh bertakung.

避免种植大叶植物，叶茎之间可能会积水。

தண்ணீர் தேங்கக்கூடிய தடித்த இலைக் காம்புக்கவடுகள் கொண்ட செடிகளை வளர்ப்பதைத் தவிர்த்துங்கள்.



Place sand granular insecticide in areas where stagnant water cannot be easily removed.

Bubuhkan racun serangga halus di tempat-tempat air bertakung yang sukar untuk dihapuskan.

积水难以清除之处，应洒入沙粒状杀虫药。

தேங்கியுள்ள நீரை எளிதில் அகற்ற இயலாத இடங்களில் பூச்சிக்கொல்லி மருந்து தூளைப் போடுங்கள்.

Get updates on Dengue clusters:

@ www.nea.gov.sg/dengue 1800-CALL NEA (1800-2255 632)
f facebook.com/Stop.Dengue.Now twitter.com/NEAsg



Download myENV app

OUR LIVES. OUR FIGHT.
DO THE 5-STEP MOZZIE WIPEOUT TODAY.



An Initiative By
National
Environment
Agency

AKAN DATANG • 即将来临 • COMING SOON • விரைவில் வருகிறது					
	What	When	Where	Contact	Phone
BEDOK	Bedok CSC Walk-a-Jog	5 Apr 20, 8am - 9.30am	Bedok Community Centre	Shagul	6442 5317
	Brisk Walk @ Bedok Bougainvillea TC	10 May 20, 7am - 9.30am	Community Park behind Blk 15 Bedok South Road	Serene Chia	6442 5317
	Bedok Orchid RC Recycling Event	28 Jun 20, 9am - 11am	Bedok Orchid RC @ Blk 10C Bedok South Ave 2	Desmond Lim	6442 5317
CHANGI SIMEI	Changi Simei Buka Puasa Event	3 May 20, 6pm - 8pm	Changi Simei CC (L2 MPH)	Candy Lim	6781 6058
	Changi Simei Hari Raya Event	21 Jun 20, 2.30pm - 5.30pm	Changi Simei CC (L2 MPH)	Candy Lim	6781 6058
KAMPONG CHAI CHEE	MAEC Porridge Distribution	3, 10, 17 May 20, 4 - 5pm (TBC)	Heartbeat@Bedok	Lina Kamal	6241 9878
SIGLAP	Silver BluePrint Programmes for Seniors aged 50 and above (Excluding Public Holidays)	Every Tuesday – DanceFIT, 10.30am – 11.30am	Siglap CC	Brian Lee	6449 8040
		Every Wednesday – HPB Senior Physical Activity Programme, 10am - 11am			
		Every Thursday – Senior Health Curriculum, 10am - 11am			
		Every Friday – Qigong, 10am - 11am			
	Traditional Chinese Medicine Mobile Service	Every 1st and 3rd Saturday of the month (Excluding Public Holidays), 7pm – 9pm	Siglap CC Level 1	We Lin	6449 8040
FENGSHAN	Mother's Day Outing 2020	TBC	TBC	Chin Ying Min	6449 5136
	Mobile Digital Clinic	25 Jul 20, 10am - 1pm	Blk 111 Bedok North Road (Pine RN Centre)	Cynthia Teo	6449 5136

The above dates and venues are accurate at press time. They are subject to changes pending the COVID-19 situation. Please check with the respective CCS directly for updates.

2020 RC/RN RECYCLING SCHEDULE

DAY	DATE	TIME	ADDRESS	ORGANISED BY
BEDOK				
Every 3 rd Sunday	19 Apr, 17 May, 21 Jun	10.30am - 12pm	Blk 37 Bedok South Ave 2 #01-445	Bedok Bunga Merah RC
Every last Sunday	26 Apr, 31 May, 28 Jun	9am - 11am	Blk 10C Bedok South Ave 2 #01-562	Bedok Orchid RC
CHANGI SIMEI				
Every 3 rd Saturday	18 Apr, 16 May, 20 Jun	2pm - 5pm	Blk 155 Simei Road #01-202	Changi Simei Zone 3 RC
KG CHAI CHEE				
Every 3 rd Saturday	18 Apr, 16 May, 20 Jun	10am - 12pm	Blk 221A Bedok Central #01-70	Kg Chai Chee Linear Green RN
Every last Sunday	26 Apr, 31 May, 28 Jun	11am - 11.30am	Blk 765 Bedok Reservoir View	Kg Chai Chee Longvale RN
SIGLAP				
Every last Sunday	26 Apr, 31 May, 28 Jun	1.30pm - 3.30pm	Blk 71 Bedok South Rd #01-250	Siglap Lucky Valley RC
Every last Sunday	26 Apr, 31 May, 28 Jun	8.30am - 10am	Blk 51 New Upper Changi Rd #01-1500	Siglap Ixora RC
FENGSHAN				
Every 2 nd Sunday	11 Apr, 9 May, 13 Jun	8.30am - 12pm	Blk 111 Bedok North Rd #01-323/325	Fengshan Pine RN
Every 1 st Sunday	5 Apr, 3 May, 7 Jun	8.30am - 10am	Blk 124 Bedok North Rd #01-155	Fengshan Aspen RN
Every 2 nd Sunday	12 Apr, 10 May, 14 Jun	10am - 12pm	Blk 93 Bedok North St 4 #01-1461	Fengshan Cedar RN
Every 2 nd Sunday	12 Apr, 10 May, 14 Jun	9am - 12pm	Void Deck at Blk 185 Bedok North Rd Void Deck at Blk 79 Bedok North Rd	Fengshan Mulberry RN



Meet the People Sessions (MPS)

Every Monday
(except Public Holidays)

YOUR MEMBERS OF PARLIAMENT

Mr Lim Swee Say

Member of Parliament for East Coast GRC
MPS : Every Monday at 7.30pm
(except public holidays)
Venue : Blk 30 New Upper Changi Road
#01-784 S(461030)
Tel : 6442 1955
Fax : 6442 9210
Email : Bedok@pap.org.sg

Dr Mohamad Maliki Bin Osman

Senior Minister of State
Ministry of Defence & Ministry of Foreign
Affairs & Mayor, South East District
Member of Parliament for East Coast GRC
MPS : Every Monday at 8pm
(except public holidays)
Venue : Blk 70 Bedok South Road
#01-278 S(460070)
MPS : Every last Friday at 8pm
(except public holidays)
Venue : Blk 3 Changi Village Road
(Facing Changi Ferry Terminal)
Tel : 6241 5840
Fax : 6449 5329
Email : Siglap@pap.org.sg

Ms Jessica Tan Soon Neo

Member of Parliament for East Coast GRC
Chairman of East Coast-Fengshan
Town Council
MPS : Every Monday at 7.30pm
(except public holidays)
Venue : Blk 131 Simei Street 1
#01-208 S(520131)
Fax : 65870681
Email : my.mp@changisimei.sg

Mr Lee Yi Shyan

Member of Parliament for East Coast GRC
Vice-Chairman of East Coast-Fengshan
Town Council
MPS : Every Monday at 8pm
(except public holidays)
Venue : Blk 408 Bedok North Avenue 2
#01-38 S(460408)
Tel/Fax: 62419935
Email : Kg.Chai.Chee@pap.org.sg

Ms Cheryl Chan Wei Ling

Member of Parliament for Fengshan SMC
Vice-Chairman of East Coast-Fengshan
Town Council
MPS : Every Monday at 8pm
(except public holidays)
Venue : Blk 119 Bedok North Road
#01-209 S(460119)
Tel : 8752 8867 (Branch Secretary)
For urgent matters only,
10am-5pm daily
Email : Fengshan@pap.org.sg

EMERGENCY & USEFUL NUMBERS

Please call the Town Council at **6444 9549** if you have any query/feedback on the following:

ESTATE MAINTENANCE

Conservancy and cleaning work on common property such as void decks, common corridors and car parks • Mechanical or electrical equipment such as lifts, water pumps, switch rooms and lighting • Landscaping and horticulture maintenance

ENFORCEMENT ACTION

Illegal parking of motor vehicles on common property • Illegal displays of signs and banners • Illegal plucking of fruit or shrubs • Indiscriminate dumping of unwanted items • Pilferage of Town Council's water and electricity • Vandalism of Town Council's property

To ensure immediate attention on your feedback, contact these agencies directly for the following:

ENVIRONMENTAL POLLUTION, CROWS

National Environmental Agency (NEA) ----- 1800-225 5632
Email: Contact_NEA@nea.gov.sg

Department of Public Cleanliness (DPC) ----- 6225 5632
Online Feedback Form: www.nea.gov.sg/corporate-functions/feedback

STRAY ANIMALS

Animal & Veterinary Service (AVS) ----- 1800-476 1600
Online Feedback Form: www.nparks.gov.sg/avs/feedback

Society for the Prevention of Cruelty to Animals (SPCA)
Email: enquiries@sPCA.org.sg ----- 6287 5355

TRAFFIC LIGHTS

Land Transport Authority (LTA) ----- 1800-225 5582
Email: feedback@lta.gov.sg

LEASES, TENANCIES, RENOVATIONS, PERMITS,

SEASON PARKING

Housing and Development Board (HDB) ----- 6490 1111
General enquiries: hdbmailbox@mailbox.hdb.gov.sg
Car Park matters: hdbcarparks@mailbox.hdb.gov.sg

CDC/FSCS/COMMUNITY CLUBS/CENTRES

South East CDC ----- 6432 1300
Community Mediation Centre ----- 6325 1600
TRANS Centre (TRANS Family Services) ----- 6449 0762

Moral Family Service Centre ----- 6449 1440
Care Corner Family Services Centre (Tampines) ----- 6786 6225
Bedok Community Centre ----- 6442 5317
Changi Simei Community Club ----- 6781 6058
Fengshan Community Club ----- 6449 5136
Kg Chai Chee Community Centre ----- 6241 9878
Siglap Community Centre ----- 6449 8040

POLICE

Police Hotline ----- 1800-255 0000
Bedok North NPC ----- 1800-244 9999
Bedok South NPC ----- 1800-244 8999
Changi NPC ----- 1800-587 2999
Bedok NPP ----- 1800-241 9999
Siglap NPP ----- 1800-448 9999
Tanah Merah NPP ----- 1800-449 9999

EMERGENCY SERVICES

Fire / Ambulance ----- 995
Ambulance Service (non-emergency) ----- 1777
Police / Radio Police Car ----- 999
Traffic Jam / Accident Reporting ----- 6547 1818
Traffic Police (Enquiries) ----- 6547 0000

SINGAPORE POWER

Piped Gas Supply ----- 1800-752 1800
Water Supply ----- 1800-225 5782
Electricity ----- 1800-778 8888

ESSENTIAL NUMBERS

24-Hour Essential
Maintenance Service ----- 1800-325 8888
HDB Branch Office Service Line ----- 1800-225 5432

HANDYMAN SERVICES*

• Sanitary Works
388 Pte Ltd ----- 6316 9891
• Building Works
Liong Construction ----- 6455 6846
• Electrical Works
Propell Integrated Pte Ltd ----- 8611 6315

*For more information, visit www.ectc.org.sg

EAST COAST News

BEST HOME, BRIGHTER FUTURE

Published Quarterly by
East Coast-Fengshan Town Council

Design & Production by
App Content & Concepts Pte Ltd

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